



MAZDA DEALER EMAIL

April 5, 2021

Attention: Mazda General, Parts and Service Managers

Subject: Launch of Safety Recall 4721B - 2021 CX-30 & 2021 Mazda3 vehicles – Air May Leak Suddenly from Tire Valve Stem (TPMS unit)

Dear Mazda Dealer Partners,

Owner Notification:

As previously outlined in the dealer notification on February 25, Mazda will now officially launch and notify all unrepaired owners by U.S. Mail beginning tomorrow, April 6, 2021 and all vehicles will be in Open status.

Mazda Motor Corporation has decided to conduct a Safety Recall impacting certain MMVO built 2021 CX-30 and 2021 Mazda3 vehicles. Please see the description, model, model year and VIN Ranges below.

Subject Vehicles:

Affects 26 US and US Territory Mazda3 vehicles and 573 US and US Territory CX-30 vehicles

Model	Subject VIN range	Subject production date range
2021MY CX-30	3MVDM**** MM – 217514 - 229817	From September 25, 2020 through November 9, 2020

Model	Subject VIN range	Subject production date range
2021MY Mazda3	3MZBP**** MM 207935 - 207975	From October 22, 2020 through October 23, 2020

STOP DELIVERY: There are currently 128 vehicles in dealer inventory under Recall 4721B. These vehicles cannot be delivered to customers until the vehicle is repaired. Parts are available to repair all customer vehicles and dealer vehicles in inventory. Parts can be ordered from the Limited Parts Ordering (LPO) Page.

Concern Outline:

Previously-installed tire valve stems may have been mixed with new parts on the supplier assembly line. If a given tire valve stem is installed into a wheel and tire assembly more than once, damage to the valve stem sealing surfaces may occur, possibly resulting in either a slow or sudden loss of air from an inflated tire. A warning lamp and warning message in the Multi-Information Display may notify the driver of a reduction in tire pressure if this defect occurs. A sudden air leak from the tire valve stem may cause a loss of vehicle control while driving, increasing the risk of a crash.

For all subject vehicles:

All four tire valve stems will be replaced on the vehicle with new parts.

Important Safety Notice:

The National Traffic and Motor Vehicle Safety Act prohibits the delivery of any subject vehicle without performing the necessary repair for defects or failures. Failure to perform applicable recalls before delivery can result in extensive dealer fines and penalties from the Federal Government. Therefore, you must complete this recall for all affected vehicles in your inventory prior to delivery.

1. Parts and Warranty Information and Repair Procedures are posted on MGSS.
2. For Warranty questions, contact the Warranty Hotline at (877) 727-6626, Option 3.
3. Vehicles will display in eMDCS as Open on April 6, 2021.
4. For parts questions, contact the Dealer Assistance Group at (877) 727-6626, Option 2.
5. For Recall questions please fill out the Dealer Recall Help Form located on MX-Connect under the Warranty Tab.

Please make certain the appropriate personnel in your dealership are aware of these resources and are familiar with the details of this recall before responding to customer inquiries. We apologize for any inconvenience this recall may cause you and your customers. Your understanding and support in carrying out all campaigns are greatly appreciated.

Protect What is Important to You

Sincerely,
Travis Young
Manager Recalls, Technical Services Division
Mazda North American Operations