

February 22, 2021

SAFETY RECALL NOTICE: 21V-099

TO: All E-ONE Dealers

E-ONE has decided that a safety defect exists in certain E-ONE 2020 Typhoon vehicles manufactured from January 2020 through February 2021 equipped with Reyco Granning Independent Front Suspension Steering Gear Mount Bolts. Accordingly, a recall to address this issue is being initiated effective February 19, 2021.

Reyco Granning has learned that Independent Front Suspension (IFS) modules manufactured during the affected timeframe could have Steering Gear Mounting bolts that may become loose. As these fasteners loosen, the performance of the steering system will degrade as the steering gear box is no longer clamped firmly to its mounting plate. This defect could result in Steering Gear Mounting bolts becoming loose. As these fasteners loosen, the performance of the steering system will degrade as the steering gear box is no longer clamped firmly to its mounting plate. This results in vagueness of steering, vehicle wandering, and potentially limited steering motion as the bolts continue to back out and may come into contact with other portions of the steering mechanism such as the pitman arm. This condition could result in a vehicle crash.

Owners will be notified by mail about the recall and will be instructed on what to do. Reyco Granning will perform the inspection and repair effort as set forth in their Service Bulletin and is ready to begin that support immediately. To schedule the repair, contact Adam Kuiken at Reyco Granning at 417-466-1015. It will take approximately 1.5 manhours to repair. There is no cost to owners for this recall.

E-ONE is providing, free of charge, the necessary components and instructions to rectify the issue and will pay labor costs for inspecting and replacing the included components that have not already been replaced during normal maintenance.

Please be reminded that it is a violation of Federal law for you to sell, lease or deliver a new or used 2020 Typhoon equipped with Reyco Granning Independent Front Suspension Steering Gear Mount Bolts covered by this notification until this recall has been performed on these 2020 Typhoon. Substantial civil penalties apply to violations of this law.

Your assistance with this recall is appreciated. Should you have any questions or concerns, please contact E-ONE Customer Service at (352) 237-1122.

Sincerely.

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