



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 1, 2021

Mr. Appie Theron  
Autocar, LLC  
551 S Washington Street  
Hagerstown, IN 47346  
Autocar, LLC

NEF-150MR  
21V-095

**Subject:** Turbocharger Heat Shield May Detach

Dear Mr. Theron:

This letter serves to acknowledge Autocar, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

AUTOCAR/XPEDITOR/2018-2021

**Mfr's Report Date:** February 18, 2021

**NHTSA Campaign Number:** 21V-095

**Components:**

ENGINE

ENGINE AND ENGINE COOLING:ENGINE:GASOLINE:TURBO/SUPERCHARGER

**Potential Number of Units Affected:** 577

**Problem Description:**

Autocar, LLC (Autocar) is recalling certain 2018-2021 Xpeditor vehicles. The turbocharger heat shield may fail and detach from the vehicle.

**Consequence:**

A detached heat shield can become a road hazard, increasing the risk of a crash or injury.

**Remedy:**

Autocar will notify owners, and dealers will replace the turbocharger heat shield, free of charge. The recall is expected to begin April 19, 2021. Owners may contact Autocar customer service at 1-888-218-3611 or 1-877-973-3486. Autocar's number for this recall is ACX-2103.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We note that your report states that Autocar believes that this matter does not present a safety risk. In our view, this statement has no force or effect in terms of Autocar's obligation to undertake and complete the recall, and NHTSA does not agree with it.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Autocar, LLC's contact for this recall will be Michelle Rice who may be reached by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement