

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 21V-xxx: Brake Disc
Date: Friday, February 12, 2021 11:32:54 AM

Publish Date: February 12, 2021
From: Technical Service
Expiration Date: February 26, 2021

DCSnet Message
Urgent



Subject: **BMW Recall 21V-xxx: Brake Disc**

BMW AG is conducting a Voluntary Safety Recall (effective February 12, 2021) on a small number of Model Year 2021 BMW vehicles that were produced between January 27, 2021 and February 10, 2021.

Please see attached for additional information. The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:

-  [B340321_Recall_Notice\[821fd91a\].pdf](#)
-  [B340321\[821fd919\].pdf](#)
-  [B340321_2021-BMW-MY2021-Gxx-BrakeDisc-FAQ-\(18Feb2021\)\[821fd918\].pdf](#)
-  [B340321_Recall_Notice\[821fd91a\].pdf](#)
-  [B340321\[821fd919\].pdf](#)
-  [B340321_2021-BMW-MY2021-Gxx-BrakeDisc-FAQ-\(18Feb2021\)\[821fd918\].pdf](#)

Recipients: BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel





SIB 34 03 21
RECALL 21V-XXX: BRAKE DISC

2021-02-12

MODEL

E-Series	Model Description	Production Date
G05	X5 Sports Activity Vehicle	February 6, 2021 – February 10, 2021
G12	7 Series Sedan	January 28, 2021 – February 5, 2021
G14	8 Series Convertible	February 3, 2021 – February 5, 2021
G16	8 Series Gran Coupe	February 4, 2021
G20	3 Series Sedan	January 27, 2021 – February 3, 2021
G22	4 Series Coupe	January 27, 2021 – February 5, 2021
G23	4 Series Convertible	January 27, 2021 – February 5, 2021
G29	Z4 Roadster	January 29, 2021 – February 3, 2021
G30	5 Series Sedan	January 28, 2021 – February 5, 2021

AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as “Open” when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective February 12, 2021) on a small number of Model Year 2021 BMW vehicles that were produced between January 27, 2021 and February 10, 2021.

The brake discs may not have been attached according to specifications. Over time, if a disc became loose, it could affect vehicle handling and control, and increase the risk of a crash. The brake discs will be inspected and, if necessary, replaced.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Supporting Materials

[picture_as_pdf B340321_2021-BMW-MY2021-Gxx-BrakeDisc-FAQ-\(18Feb2021\).pdf](#)

[picture_as_pdf B340321 Recall Notice.pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 21V-xxx: Brake Disc – B34 03 21

BMW AG is conducting a Voluntary Safety Recall (effective February 12, 2021) on a small number of Model Year 2021 BMW vehicles that were produced between January 27, 2021 and February 10, 2021.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall 21V-xyz
Brake Disc
Model Year 2021
BMW 3 Series, 4 Series, 5 Series, 7 Series, 8 Series
BMW X5 SAV, Z4
Initial Release: 02/12/2021

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

A small number of Model Year 2021 BMW 3 Series, 4 Series Coupe / Convertible, 5 Series, 7 Series, 8 Series Convertible / Gran Coupe, Z4 and X5 SAV models in the US, produced between Jan 2021 and Feb 2021, are potentially affected.

Q2. What is the specific issue?

The brake discs may not have been attached to specifications. Over time, if a disc became loose, it could affect vehicle handling and control, and increase the risk of a crash.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have brake discs which were attached to specifications.

Q4. Can I continue to drive my vehicle?

Yes. However, when you receive a letter requesting you to make an appointment to have this Safety Recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q5. Can I determine if this issue exists in my vehicle?

No. However, if this issue occurs, carefully move away from traffic and pull over to a safe location as soon as possible. If it is safe to do so, all occupants should carefully exit the vehicle and move to a safe location away from traffic. Do not continue to drive the vehicle. **Contact BMW Roadside Assistance at 1-800-332-4269 immediately to have your vehicle brought to the nearest authorized BMW center.**

Q6. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through our quality control procedures.

Q7. How will I be informed of this Safety Recall?

Letters will be mailed to owners in April via First Class mail advising them of this Safety Recall and requesting them to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at www.bmwusa.com/dealer. To ensure BMW has the most recent contact and vehicle information, owners should register their vehicle at www.bmwusa.com/myBMW. Registration is free and will give them access to factory-initiated campaigns and other information specific to their BMW.

Q8. How will my vehicle be repaired?

The brake discs will be inspected and, if necessary, replaced for free and may take several hours.

Q9. Do I have to wait for my letter to have my vehicle serviced?

Yes. BMW is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with your authorized BMW center to have this important Safety Recall performed. For the latest updates to this Safety Recall, please visit www.bmwusa.com/recall.