

February 24, 2021

Ms. Helen Riehle Safety Integrity and Recall Manager BMW of North America, LLC 300 Chestnut Ridge Road Woodcliff Lake, NJ 07677

Subject: Right Front Brake Disc May Loosen

Dear Ms. Riehle:

This letter serves to acknowledge BMW of North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: BMW/X5/2021

Mfr's Report Date: February 18, 2021

NHTSA Campaign Number: 21V-089

Components:

SERVICE BRAKES, HYDRAULIC:CRITICAL FASTENERS SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC

Potential Number of Units Affected: 9

Problem Description:

BMW of North America, LLC (BMW) is recalling certain 2021 X5 sDrive40i and X5 xDrive40i vehicles. The right front brake disc may have been assembled with incorrect fasteners, which over time, could result in the front brake disc becoming loose.

Consequence:

A loose brake disc could affect vehicle handling and control, and increase the risk of a crash.

Remedy:

BMW will notify owners, and dealers will inspect the right front brake disc and replace it if necessary, along with the unaffected left side brake disc, free of charge. The recall is expected to begin April 12, 2021. Owners may contact BMW's customer service at 1-800-525-7417.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150DM 21V-089

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alae Andry,

Alex Ansley Chief, Recall Management Division Office of Defects Investigations Enforcement

