



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 9, 2021

Mr. Craig Cox  
Codes and Compliance Manager  
Newmar Corporation  
355 N Delaware Street  
Nappanee, IN 46550  
Newmar Corporation

NEF-107MR  
21V-088

**Subject:** Steering Gear Fasteners May Come Loose

Dear Mr. Cox:

This letter serves to acknowledge Newmar Corporation's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

NEWMAR/DUTCH STAR/2020-2022  
NEWMAR/ESSEX/2020-2022  
NEWMAR/KING AIRE/2020-2022  
NEWMAR/LONDON AIRE/2020-2022  
NEWMAR/MOUNTAIN AIRE/2020-2022

**Mfr's Report Date:** February 18, 2021

**NHTSA Campaign Number:** 21V-088

**Components:**

STEERING:CRITICAL FASTENERS  
SUSPENSION:FRONT

**Potential Number of Units Affected:** 253

**Problem Description:**

Newmar Corporation (Newmar) is recalling certain 2020-2022 Dutch Star, King Aire, Essex, London Aire, and Mountain Aire motorhomes. The steering gear mounting bolts may become loose and back out, resulting in difficulty steering.

**Consequence:**

Difficulty steering, or the inability to steer in both directions, can increase the risk of a crash.

**Remedy:**

On behalf of Newmar, Shyft Group Inc. will coordinate the recall repair and notify owners, and dealers will replace the steering gear mounting bolts and washers, free of charge. The recall is expected to began April 19, 2021. Owners may contact Newmar customer service at 1-800-731-8300. Newmar's number for this recall is 21V 041.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

**Please ensure the following requirements are met:**

Per the requirements of 573.6(c)(2)(iv), please provide the supplier name, contact information, address and country of origin (if known) for the Spartan Chassis in the Supplier section of the Part 573 report.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Newmar Corporation's contact for this recall will be Michelle Rice who may be reached by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement