

U.S. Department of Transportation

# National Highway Traffic Safety Administration

February 24, 2021

Ms. Zoila Turley
Regulatory Compliance Manager
Ducati North America
448 E. Middlefield Road

NEF-150DM
21V-085

1200 New Jersey Avenue SE Washington, DC 20590

**Subject:** Side Stand Bracket May Break

Dear Ms. Turley:

This letter serves to acknowledge Ducati North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

Mountain View, CA 94043

DUCATI/XDIAVEL/2016-2018

Mfr's Report Date: February 17, 2021

NHTSA Campaign Number: 21V-085

## **Components:**

STRUCTURE:MOTORCYCLE:KICKSTAND/CENTER STAND

**Potential Number of Units Affected:** 1,601

### **Problem Description:**

Ducati North America (Ducati) is recalling certain 2016-2018 XDiavel S and XDiavel STD motorcycles. The side stand bracket may fatigue under load, resulting in failure of the side stand assembly and a potential for the motorcycle to fall when stationary on the stand.

## **Consequence:**

A falling motorcycle can increase the risk of injury to persons nearby.

## Remedy:

Ducati will notify owners, and dealers will install a new side stand bracket, free of charge. The recall is expected to begin March 15, 2021. Owners may contact Ducati customer service at 1-888-391-5446. Ducati's number for this recall is SRV-RCL-21-001.

#### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Ducati's proposed owner notification letter and approved it for distribution.



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely.

Alex Ansley

Chief, Recall Management Division Office of Defects Investigations

Sleve Andy

Enforcement

