



Navistar, Inc.
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navistar.com



A NAVISTAR COMPANY

**IMPORTANT SAFETY RECALL 21501
NHTSA RECALL NO. 21V-079**

APRIL 2021

This notice applies to your vehicle identified on the enclosed card.

Dear INTERNATIONAL® Customer,

This notice applies to your vehicle identified on the enclosed card. This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 2017 thru 2021 LT® series trucks built 05/18/2016 thru 03/03/2021 and 2018 thru 2021 Lonestar® series trucks built 07/21/2017 thru 12/16/2020 with Cummins X15 or ISX engines and equipped with Feature Code 08XHK or 08XHL (Battery Box, mounted on left side under cab).

<http://www.internationaltrucks.com> or
<https://www.loves.com> .

*Love's and Speedco locations in Texas cannot perform warranty services.

If you have already paid for repairs prior to this notice that corrected the defect, you may be eligible for reimbursement of certain repair expenses if they occurred 12/17/2020 thru 04/26/2021. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

REASON FOR THIS RECALL

The battery ground cable may break at the frame connection resulting in loss of electrical power and unintended engine shut down without warning.

RISK TO MOTOR VEHICLE SAFETY

Unintended engine shut down without warning may result in a vehicle being stalled on the side of the roadway which could increase the risk of a vehicle crash.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

DEFECT REMEDY

The repair will involve replacing the battery ground cable with a new cable design. Authorized repair locations have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 45 minutes to complete.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

ACTIONS YOU SHOULD TAKE

If you own this vehicle, please contact any INTERNATIONAL® dealer or a Love's Truck Tire Care or Speedco* location to have your vehicle repaired at no cost to you. You can find your nearest service location by calling 1-800-448-7825 or by using the service locator at

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

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