

February 22, 2021

Mr. Adrian Diaz Assistant Engineering Director Automotive Safety Office Ford Motor Company 330 Town Center Drive Suite 500/5024 Dearborn, MI 48126

Subject: Incorrect Front Lower Control Arms

Dear Mr. Diaz:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: FORD/BRONCO SPORT/2021

Mfr's Report Date: February 16, 2021

NHTSA Campaign Number: 21V-074

**Components:** SUSPENSION:FRONT:CONTROL ARM

Potential Number of Units Affected: 106

## **Problem Description:**

Ford Motor Company (Ford) is recalling certain 2021 Bronco Sport vehicles. These vehicles may have been produced with incorrect front lower control arms.

## **Consequence:**

An incorrect lower control arm may affect vehicle handling and control, increasing the risk of a rollover crash.

## **Remedy:**

Ford will notify owners, and dealers will inspect and replace the front lower control arms, if necessary, free of charge. The recall is expected to begin April 5, 2021. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 21S03.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Ford's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150DM 21V-074

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be DeMara Magruder who may be reached by phone at (202) 366-8538, or by email at demara.magruder@dot.gov. We look forward to working with you.

Sincerely,

Alae Andy

Alex Ansley Chief, Recall Management Division Office of Defects Investigations Enforcement

