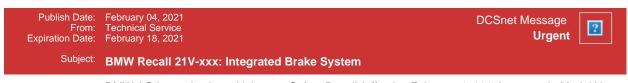
From: **Broadcast Messaging System** To: **DL-BMS Message Monitors** 

Subject: BMW Recall 21V-xxx: Integrated Brake System Date: Thursday, February 4, 2021 10:56:33 AM



BMW AG is conducting a Voluntary Safety Recall (effective February 4, 2021) on certain Model Year 2019-2021 BMW vehicles that were produced between December 4, 2018 and December 8, 2020.

Please see attached for additional information. The bulletin will be updated when additional information becomes available.

Sincerely,

**Technical Service** 

Attachments:

B340221 Recall Notice[821f12a8].pdf

B340221[821f12a7].pdf

8340221 2021-BMW-MY2019-21-F9x-G0x-1x-8x-IntegratedBrakeSystem-

FAQ-(04Feb2021)[821f12a6].pdf B340221 Recall Notice[821f12a8].pdf

B340221[821f12a7].pdf

B340221 2021-BMW-MY2019-21-F9x-G0x-1x-8x-IntegratedBrakeSystem-

FAQ-(04Feb2021)[821f12a6].pdf

BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, All Departments, All Personnel BMW Passenger Cars, CC-All BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel Recipients:



## SIB 34 02 21

2021-02-04

# RECALL 21V-XXX: INTEGRATED BRAKE SYSTEM

# **MODEL**

F91 (M8 Convertible)	G05 (X5 Sports Activity Vehicle)	G15 (8 Series Coupe)
F92 (M8 Coupe)	G06 (X6 Sports Activity Coupe)	G16 (8 Series Gran Coupe
F93 (M8 Gran Coupe)	G07 (X7 Sports Activity Vehicle)	G80 (M3 Sedan)
F95 (X5 M Sports Activity	G12 (7 Series Sedan)	G82 (M4 Coupe)
Vehicle)		
F96 (X6 M Sports Activity Coupe)	G14 (8 Series Convertible)	

# **AFFECTED VEHICLES**

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), ISPA Next or Warranty Vehicle Inquiry.

# **SITUATION**

BMW AG is conducting a Voluntary Safety Recall (effective February 4, 2021) on certain Model Year 2019-2021 BMW vehicles that were produced between December 4, 2018 and December 8, 2020.

The integrated brake system may not have been produced to specifications. In the event of hard braking, there may be a reduction in braking assistance which could lead to an extended stopping distance, and increase the risk of a crash.

The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

# **Supporting Materials**

picture\_as\_pdf B340221\_2021-BMW-MY2019-21-F9x-G0x-1x-8x-IntegratedBrakeSystem-FAQ-(04Feb2021).pdf

picture as pdf B340221 Recall Notice.pdf

Attachment to B34 02 21 February 2021

# **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 21V-xxx: Integrated Brake System – B34 02 21

BMW AG is conducting a Voluntary Safety Recall (effective February 4, 2021) on certain Model Year 2019-2021 BMW vehicles that were produced between December 4, 2018 and December 8, 2020.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

# Safety Recall 21V-xyz Integrated Brake System Model Year 2019-2021 BMW X5 / X5M SAV, X6 / X6M SAC, X7 SAV BMW 7 Series, 8 Series (including M), M3 Sedan, M4 Coupe Initial Release: 02/04/2021

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall? Certain Model Year 2019-2021 BMW X5 / X5M SAV, X6 / X6M SAC, X7 SAV models, and also BMW 7 Series, 8 Series (including M), M3 Sedan, and M4 Coupe models in the US, produced between December 2018 and December 2020, are potentially affected.

## Q2. What is the specific issue?

The integrated brake system may not have been produced to specifications. In the event of hard braking, there may be a reduction in braking assistance which could lead to an extended stopping distance, and increase the risk of a crash.

## Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have an integrated brake system that was produced to specifications.

#### Q4. Can I continue to drive my vehicle?

Yes. However, when you receive a letter requesting you to make an appointment to have this Safety Recall performed by an authorized BMW center, please do so as soon as possible. <u>If you are not the only driver of this vehicle, please advise all other drivers of this important information</u>.

## Q5. Can I determine if this issue exists in my vehicle?

Yes. In an emergency, if the driver needs to step on the brakes hard, they may notice a "stiff" brake pedal, and a warning lamp in the instrument cluster. If this issue occurs, carefully move away from traffic and pull over to a safe location as soon as possible. If it is safe to do so, all occupants should carefully exit the vehicle and move to a safe location away from traffic. Do not continue to drive the vehicle. **Contact BMW Roadside Assistance at 1-800-332-4269 immediately to have your vehicle brought to the nearest authorized BMW center.** 

#### Q6. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through our quality control procedures.

#### Q7. How will I be informed of this Safety Recall?

Letters will be mailed to owners in <u>April</u> via First Class mail advising them of this Safety Recall and requesting them to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at <a href="https://www.bmwusa.com/dealer">www.bmwusa.com/dealer</a>. To ensure BMW has the most recent contact and vehicle information, owners should register their vehicle at <a href="https://www.bmwusa.com/myBMW">www.bmwusa.com/myBMW</a>. Registration is free and will give them access to factory-initiated campaigns and other information specific to their BMW.

#### Q8. How will my vehicle be repaired?

The integrated brake system will be replaced for free and may take several hours.

#### Q9. Do I have to wait for my letter to have my vehicle serviced?

Yes. BMW is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with your authorized BMW center to have this important Safety Recall performed. For the latest updates to this Safety Recall, please visit <a href="https://www.bmwusa.com/recall">www.bmwusa.com/recall</a>.