

## **Recall 21V-060 Fuel Pump 2011-2014 Model Years**

R1200 / K1200/1300/1600, S1000RR, and HP4 models

BMW Motorrad is announcing a Safety Recall (21V-060) for Model Year 2011-2014 BMW R1200 / K1200/1300/1600, S1000RR, and HP4 models in the US.

During supplier production of the fuel pump, a support ring was installed on the fuel pump flange at the location of the quick connector using a pneumatic fastening tool. Over time, cracks could start to form at this location and propagate. Eventually, this could lead to a small leak during operation.

Customers will be informed of the recall by BMW Motorrad USA through first class mail beginning this month. Affected vehicles have been flagged with campaign 0000163900 in AIR. Please note other BMW system may take 24-48hrs to update.

A Service Information Bulletin is currently under development and will be released at the end of the week. A Q&A customer document has been attached for your reference when responding to customer questions.

### **NHTSA Statement**

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that dealers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any used vehicles in your inventory subject to a safety recall until the repair is completed.

21V-060-FAQ.pdf

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**Fuel Pump  
Safety Recall 21V-060  
Model Year 2011-2014  
BMW R1200 / R nine T / K1300/1600 / S1000R/RR / HP4**

**Q1. Which BMW models in the US are potentially affected by this Safety Recall?**

Certain Model Year 2011-2014 BMW R1200 / K1300/1600, S1000R/RR, and HP4 models are potentially affected.

**Q2. What is the specific issue?**

Potentially affected motorcycles contain a fuel pump of a certain design that, over time, could start to develop a fuel leak.

**Q3. What can happen as a result of this issue?**

A fuel leak, in the presence of an ignition source, could lead to a fire.

**Q4. Can I continue to ride my motorcycle?**

Yes. However, when you receive a *letter via First Class mail* from BMW informing you that the remedy for this Safety Recall is available, please contact an authorized BMW motorcycle dealer to have this performed as soon as possible. **If you are not the only rider of this motorcycle, please advise all other riders of this important information.**

**Q5. How did BMW become aware of this issue?**

BMW became aware of this issue through its quality control procedures.

**Q6. Why are other BMW motorcycles not included in this Safety Recall?**

Other motorcycles were equipped with a fuel pump of a different design.

**Q7. Can I determine if this issue exists on my motorcycle?**

If your motorcycle is experiencing a fuel leak, it may be experiencing this issue.

**Q8. How will my motorcycle be repaired?**

The fuel pump will be replaced by an improved version.

**Q9. How will I be informed of this Safety Recall?**

Letters are planned to be sent to affected owners beginning mid March via First Class mail advising them of this Safety Recall and, if the remedy is available, requesting them to schedule an appointment with an authorized BMW Motorcycle dealer to have this Safety Recall performed. If the remedy is not available, owners will be mailed a second letter when the remedy is available. Please visit [www.bmwmotorcycles.com/dealer](http://www.bmwmotorcycles.com/dealer) to locate an authorized BMW Motorcycle dealer.

**Q10. How long will the repair take?**

The remedy will be performed at no charge to the customer, and take approximately one hour. Additional time may be necessary for drop-off and pick-up of the motorcycle.

**Q11. Do I have to wait for my letter in order to have my motorcycle serviced?**

Yes. BMW is in the process of ensuring that the necessary tools, parts, and procedures are available prior to contacting owners to schedule an appointment with an authorized BMW Motorcycle dealer to have this important Safety Recall performed. Please visit [www.bmwmotorcycles.com/recall](http://www.bmwmotorcycles.com/recall) for the latest updates to this Safety Recall.