



Mercedes-Benz

Campaign No. 2021030003, April 2021

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model GLE-Class and GLS-Class vehicles (167 platform)**  
**Model Year 2020-2021**  
**Replace Dashboard**

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2020-2021 GLE-Class and GLS-Class vehicles (167 platform), the dashboard might not meet current production specifications. In this case, the adhesion of the dashboard surface to the base material might not be ensured. In the event of a crash where the passenger airbag deploys, the inflation of the passenger airbag could be impaired, increasing the risk of injury to occupants.

Prior to performing this Recall Campaign:

- VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 8 vehicles are involved.

Order No. P-RC-2021030003

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

## Work procedure

1. Remove instrument panel.
    - i** For basic data, see **AR68.10-P-1000ME**.
  2. Replace instrument panel.
    - 2.1. Transfer front passenger airbag.
      - i** For basic data, see **AR91.60-P-0664ME**.
    - 2.2. Transfer detachable parts depending on the vehicle equipment.
      - i** Such as temperature sensors for interior air, front trim of steering column, right instrument cluster trim, trim under instrument cluster, panel clips for attachment of different trims, etc.
  3. Assemble in reverse order.
  4. Carry out function test.
- 

## Primary Parts Information

Qty.	Part Name	Part Number
As required (1)*	Instrument panel	A 167 680 01 01*
As required (1)*	Instrument panel	A 167 680 03 01*
As required (1)*	Instrument panel	A 167 680 29 04*
As required (1)*	Instrument panel	A 167 680 30 04*
As required (1)*	Instrument panel	A 167 680 64 04*
As required (1)*	Instrument panel	A 167 680 99 00*

\* The replacement parts must be determined according to the equipment variant and color code variant for the vehicle identification number (VIN) via XPPI. **In addition**, verification of dealer code will be required. Please contact [recallbulletins@mbusa.com](mailto:recallbulletins@mbusa.com) to complete parts ordering by including VIN and recall number on the subject line.

**i** Small parts such as screws/bolts, lock nuts, sealing rings, cable ties, fluids, sealant etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

## Warranty Information

**Operation:** Replace instrument panel (02-1957)

**Includes:** Disconnect/connect ground line of battery of 12 V on-board electrical system; remove/install instrument panel; replace instrument panel; transfer detachable parts of instrument panel; extra work for: Remove/install glove compartment housing

Damage Code	Operation Number	Labor Time (hrs.)
81 920 03 7	02-1957	3.5

**i Note**  
Operation Number labor times are subject to change.

