

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS 5677
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 10, 2021

Subject: Safety Recalls N212328760, N212328770, N212328780,
N212328790, N212328800
GMT900 Front Passenger Airbag Recalls Dealer Frequently Asked
Questions

Models: 2007-2014 Cadillac Escalade, Escalade ESV, Escalade EXT
2007-2014 Chevrolet Avalanche, Silverado 1500, Suburban, Tahoe
2007-2014 GMC Sierra 1500, Yukon, Yukon XL
2007-2014 Chevrolet Silverado 2500/3500
2007-2014 GMC Sierra 2500/3500

To: All General Motors Dealers

On February 5, 2021, General Motors released bulletins N212328760,
N212328770, N212328780, N212328790 and N212328800 for Front
Passenger Airbag Takata Inflators.

Dealer Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most
likely questions dealers may have regarding these Safety Recalls. Please use
this information as an aid to confidently answer dealer concerns.

END OF MESSAGE
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