

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS 5685
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 16, 2021

Subject: Safety Recall N212328790 01
Front Passenger Airbag Takata Inflator – Priority Group 9
Revised Model Years and Inflator Return Instructions

Models: 2007–2014 Cadillac Escalade, Chevrolet Tahoe
2009–2010, 2012–2013 Cadillac Escalade ESV, Escalade EXT,
Chevrolet Avalanche
2008–2013 Chevrolet Silverado 1500
2008–2010, 2013 Chevrolet Suburban
2009–2010, 2013 Chevrolet Silverado 2500/3500, GMC Sierra 1500,
Sierra 2500/3500, Yukon, Yukon XL

To: All General Motors Dealers

This bulletin has been updated to reflect all the vehicle model years included in this priority group. The used inflator return instructions have also been updated. Please discard all previous copies of N212328790.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

END OF MESSAGE
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