

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS 5687
URGENT - DISTRIBUTE IMMEDIATELY

Date: February 16, 2021

Subject: REVISION: Safety Recalls N212328760, N212328770, N212328780, N212328790,
N212328800
GMT900 Front Passenger Airbag Recalls Dealer Frequently Asked Questions Updated

Models: 2007-2014 Cadillac Escalade, Escalade ESV, Escalade EXT
2007-2014 Chevrolet Avalanche, Silverado 1500, Suburban, Tahoe
2007-2014 GMC Sierra 1500, Yukon, Yukon XL
2007-2014 Chevrolet Silverado 2500/3500
2007-2014 GMC Sierra 2500/3500

To: All General Motors Dealers

On February 5, 2021, General Motors released bulletins N212328760, N212328770, N212328780, N212328790 and N212328800 for Front Passenger Airbag Takata Inflators.

Dealer Question and Answer Document (Q&A)

Attached to this message you will find an updated document that addresses the ten most likely questions dealers may have regarding these Safety Recalls. Please use this information as an aid to confidently answer dealer concerns.

END OF MESSAGE
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