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| <p>Safety Recall: 21V-049 March 29, 2021</p> |
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IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle «unit serial »

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain 2021, 355MBQS (WA) and 321RSTS (WD) Eagle Fifth Wheels.

Reason for this recall

An incorrect leaf spring hanger bracket was installed on your fifth wheel, resulting in reduced tire clearance. Reduction in tire clearance could result in the tire making contact to the wheel well, increasing the risk of a tire damage and/or blow out, affecting handling and increasing the risk of a crash.

Recall Remedy

Remedy consist of removing and replacing the spring hanger bracket with the correct size (5 1/4") onto the frame. The remedy will be performed free of charge to you and will take approximately four hours to complete.

What we need you to do

Please contact a Jayco Dealer and set an appoinmtent for this remedy.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint, contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Compliance Management
Jayco Towable Products