

Technical BULLETIN

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RECALL

This modification has top priority. This bulletin must be performed immediately to ensure federal and state regulation compliance.

NOTE: Bulletins that announce a recall will have an "R" at the end of the bulletin number.

CERTAIN 2019~2021 MODEL YZF-R3/YZF-R3A AND 2020 MODEL MT-03 MOTORCYCLES AND 2019~2020 MODEL CZD300 (XMAX) SCOOTERS FACTORY MODIFICATION CAMPAIGN – Vehicle Certification Label



INTRODUCTION

Yamaha Motor Corporation, U.S.A. has decided that a defect that relates to federal motor vehicle regulations exists in certain 2019~2021 model YZF-R3/YZF-R3A and 2020 model MT-03 motorcycles and also 2019~2020 model CZD300 (XMAX) scooters that fail to conform to the requirements of 49 CFR Part 567, "Certification." In affected vehicles, the Vehicle Certification Label does not match the Vehicle Identification Number (VIN) stamped into the frame.



To correct this defect, Yamaha is initiating a Factory Modification Campaign. Affected units must be inspected and, if the Vehicle Certification Label does not match the VIN, the label must be removed and replaced with a correct certification label. Without the correct VIN information, owners may be unaware of important safety recalls increasing the risk of injury, fire, or crash.

IMPORTANT:

The corrected Certification Label is matched to each unit's Vehicle Identification Number (VIN). Contact your Motorsports Technical Advisor (MTA) to get the specific label for the unit you are modifying. See the Service Procedures section in this bulletin for more information.

Yamaha is notifying all registered owners of affected vehicles by mail. A copy of this letter is included in this bulletin.

If your dealership was invoiced for one or more affected units, a computer report listing all affected vehicles invoiced to your dealership is included with a mailed copy of this bulletin. Use the list to help ensure all vehicles are modified. All sold vehicles that have been registered with Yamaha will show the customer's name and address.

Your dealership must notify the owner of any affected motorcycle that was actually sold but listed as "unsold" in the report. You must modify all affected vehicles in your inventory as well as all customer-owned vehicles brought to you for this service. If you purchase an affected vehicle from another dealer, check to see if the procedures in this bulletin have already been performed before you sell the motorcycle.

It is a violation of Yamaha policy for your dealership to deliver any affected motorcycle or scooter to customers until the procedures in this bulletin are performed.

When the inspection/modification on each motorcycle or scooter is performed, follow the Warranty Information section of this bulletin to receive reimbursement. Be sure to use the Factory Modification Campaign procedures in Chapter 7 of the Warranty and Y.E.S. Handbook (LIT-11760-00-16).



DEALER ACTION SUMMARY

Unsold & Sold Units: Use YDS Unit Status to check to be sure the unit is affected and that it is not already modified; confirm by checking the motorcycle or scooter according to the *Identification Procedure* section of this bulletin. If the unit has the correct Vehicle Certification Label (VIN matches), submit a Recall Claim for Inspection Only. If the unit is affected, replace the Vehicle Certification Label as instructed in this bulletin.

Parts: Contact your MTA to get the correct replacement Vehicle Certification Label for the specific unit you are modifying.

Warranty: Factory Modification Campaign. See the *Warranty Information* section of this bulletin. This modification applies to all affected units regardless of ownership or warranty status.

Notify Customers: Yes, you must immediately contact any customer whose motorcycle or scooter shows as unregistered on the enclosed report. Yamaha has sent letters to customers whose motorcycles and scooters were registered with Yamaha as of 2/18/2021.



AFFECTED RANGE

Model Year	Model	Primary ID		
		Prefix	From	To
2019~2020	YZF-R3	RH17Y	0002601	0003560
2019~2021	YZF-R3A	RH18Y	0002121	0005760
2020	MT-03	RH20Y	0001001	0003800
2019~2020	CZD300 (XMAX)	SH10Y	0001881	0002920



SERVICE PROCEDURES

Preparation

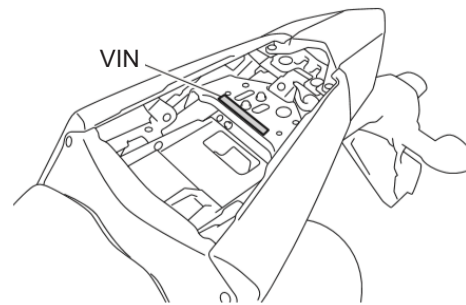
1. Confirm that the unit is within the affected range and it has not been modified by checking Unit Status on YDS (*Service> Warranty Claims / Authorization> Unit Status*).
2. Compare the VIN printed on the Vehicle Certification Label with the stamped VIN into the frame. See the procedures below by model type to find the label location. If the numbers match, submit a Recall Claim for "Inspection Only."
3. If the Vehicle Certification Label does not match the frame's stamped VIN, request the replacement Vehicle Certification Label for the specific VIN of the unit by submitting an Online Tech Support request on YDS (*Service> Online Tech Support*) or calling your MTA at (800) 879-0078. Submit a photograph of the incorrect label with your request. **IMPORTANT:** Wait until you are ready to install the label before requesting it; it is a controlled label and must not be misplaced.

NOTICE:

Be sure to use protective covers to protect the fuel tank, fenders, and other components from scratching or other damage.

For YZF-R3, MT-03

1-1. Locate the Vehicle Certification Label on the right hand side of the frame near the steering neck as shown in the following photographs. Compare the VIN on the label with the VIN stamped into the frame cross member under the passenger seat. If they do not match (see *Identification Procedure* in this bulletin), proceed with the label replacement.



1-2. If replacement is necessary, remove the bolt and hex socket button (90111-05003-00); two pieces.

2. Remove the side cover.



2-1. Remove the bolt and hex socket button (90111-05003-00); two pieces.

2-2. Remove the rivet (90269-06816-00); two pieces.

2-3. Remove the inner panel.



3-1. Peel the top layer (*plastic*) of the Vehicle Certification Label.

TIP: Use a needle to poke the label and start the peeling process.



3-2. Put a dry rag under Vehicle Certification Label's area. Apply Yamalube® Brake and Contact Cleaner along the label's surface and let it stand for approximately 5 minutes.

NOTICE:

Brake and Contact Cleaner may instantly damage paint and some plastics. Protect the area around the label and spray carefully.



3-3. Gently peel the Vehicle Certification Label from the frame.

TIP: If pieces of the label backing are left on the frame, apply more brake and contact cleaner and carefully use a plastic scraper.



3-4. Apply a mixture of water and soap, or detergent-based cleaner to clean the remaining adhesive left after removing the Vehicle Certification Label.



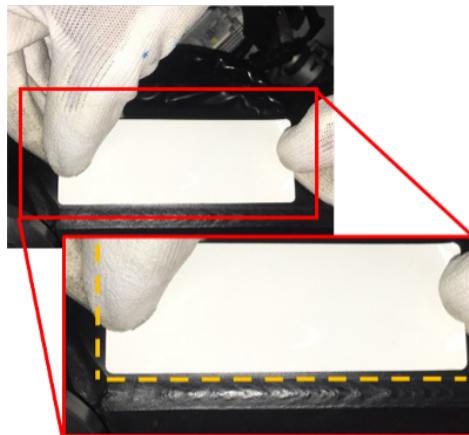
3-5. Wipe the area using a dry rag.

NOTICE:

The surface must be completely clean and dry before installing the new label.



4. Confirm that the frame/VIN number on the new tag matches the stamped numbers on vehicle. Next, install the new Vehicle Certification Label. Use the edge of frame's welding pattern as a guideline for positioning the new Vehicle Certification Label.

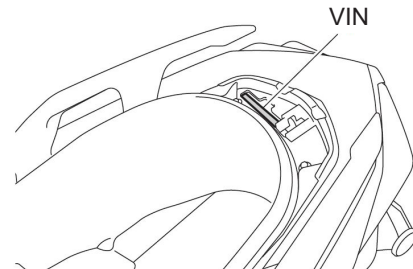


For CZD300 (XMAX)

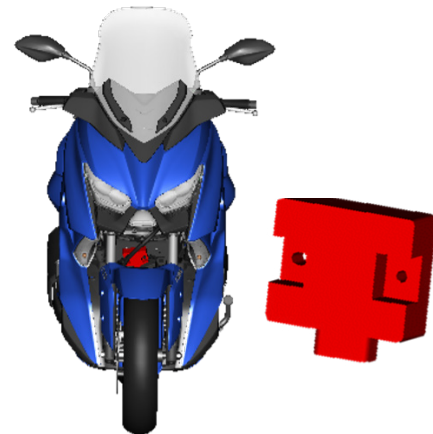
1-1. Locate the Vehicle Certification Label above the regulator/rectifier behind the front wheel. Compare the VIN on the label with the VIN stamped into the frame cross member under the seat. If they do not match (see *Identification Procedure* in this bulletin), proceed with label replacement.



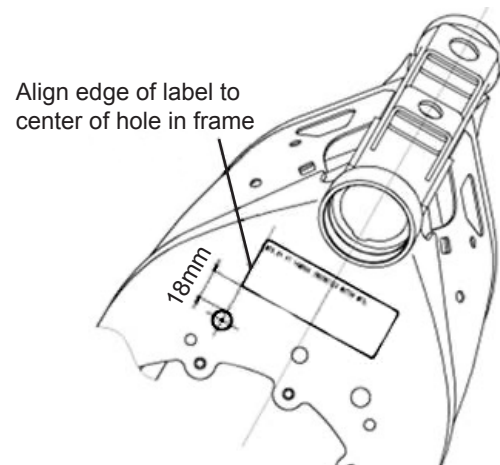
Vehicle Certification Label



- 2. If replacement is necessary, remove the regulator/rectifier with its two bolts.
- 3. Follow the procedures given for the YZF-R3/MT-03 label removal (steps 3-1 through 3-5) beginning on page 3 of this bulletin.



- 4. Confirm that the VIN number on the new Vehicle Certification Label you received matches the stamped numbers on the vehicle, then install the new label in the same location as the original label. The left edge of the label aligns with the center of the hole as shown and the bottom of the label is 18mm above the hole.



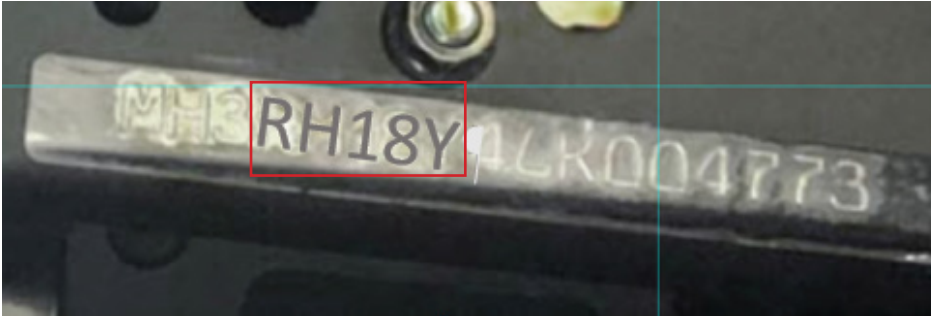


IDENTIFICATION PROCEDURE

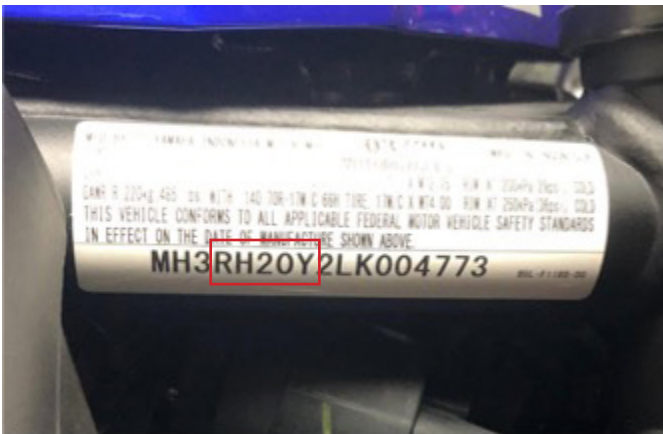
After completing the procedure, make sure to properly record and submit the warranty claim for this campaign to ensure correct reimbursement and to update the unit's repair history in Yamaha's database.

To identify incorrect and correct Vehicle Certification Labels, refer to the photos below.

Refer to the stamped VIN on the frame. This is the correct number.



Compare the digits on the frame to those on the Vehicle Certification Label – if they do not match, the label must be replaced according to this bulletin.





WARRANTY INFORMATION

The owner of each registered motorcycle or scooter will receive a letter announcing this campaign. The customer's letter includes the Vehicle Identification Number and Recall Number.

The inspection and, if necessary, modification is authorized for all affected motorcycles and scooters, both sold and unsold, regardless of ownership or warranty status. You do not need the customer's letter to perform the inspection/modification or to file for reimbursement.

Submit a Recall Claim as described below using Campaign Number **990144**.

Inspection Only

If the VIN on the Vehicle Certification Label matches the stamped number on the frame, submit a Recall Claim for Inspection. The labor allowance is **0.2 hours**.

Inspection and Modification

If the Vehicle Certification label required replacement, submit a Recall Claim for "Modification" after completing the work. The labor allowance is **0.5 hours**.

YDS:

To submit your Recall Claim on YDS, go to *Service > Warranty Claims/Authorization > Claims/Authorization > New*. Then, from the menu, select *Recall / Service per Bulletin Claim*.

Warranty Claim

- Warranty / Y.E.S. Claim - If request is under \$1500
- Recall / Service per Bulletin
- Parts and ACC Quality Assurance Claim

Warranty Authorization

- Warranty / Y.E.S. Authorization - If request is \$1500 or over
- Out of Warranty Authorization
- Un-Registered / Un-Sold Unit Authorization

Shipping Damage

- Visible Damage Authorization - Pictures Required
- Concealed Damage Claim \$349 and under
- Concealed Damage Authorization \$350 and over - Pictures Required
- Missing Parts Claim \$349 and under
- Missing Parts Authorization \$350 and over

Continue

Unit Recall/Service Campaign

This screen allows you to enter Recall Request information for single or multiple Primary IDs.
NOTE: The same recall information will be used for all of the primary IDs provided.

* Campaign Nbr:

ENTER CAMPAIGN CODE 990144 HERE

* Primary ID:

* Finish Date:

* Miles or Hours:

STEP 1 : Get Repair Options >>

Please Select Repair Option

STEP 2 : Add >>

Primary ID	Finish Date	Miles Or Hrs
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If you have any questions about proper procedures for Factory Modification Campaigns, see Chapter 7 in your Warranty and Y.E.S. Handbook (LIT-11760-00-16).



YAMAHA MOTOR CORPORATION, U.S.A. 6555 Katella Avenue, Cypress, CA 90630-5101 800-962-7926

IMPORTANT SAFETY RECALL NOTICE

This notice applies to your motorcycle or scooter, VIN xxxxxxxxxxxxxxxxx Model:

February 19, 2021
990144

Dear Yamaha Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Yamaha Motor Corporation, U.S.A. has decided that a defect that relates to federal motor vehicle regulations exists in certain 2019-2021 model YZF-R3 and 2020 model MT-03 motorcycles and also 2019-2020 model CZD300 (XMAX) scooters that fail to conform to the requirements of 49 CFR Part 567, "Certification." Our records indicate that you own the affected vehicle shown above.

The reason for this recall: In affected vehicles, the Vehicle Certification Label shows a Vehicle Identification Number (VIN) that does not match the VIN stamped into the frame as required by federal motor vehicle regulations, increasing the risk that a vehicle will not be remedied in a safety recall and the risk of injury, fire, or crash.

What Yamaha and your dealer will do: To correct this defect, your authorized Yamaha dealer will inspect the Vehicle Certification Label on your vehicle and, if necessary, replace it with one that matches. The replacement procedure itself takes about 30 minutes to do but be aware that your Yamaha dealer may need to keep your vehicle longer while they obtain the correct Vehicle Certification Label from Yamaha. **There will be no charge to you for this procedure.**

What you should do now: Please call your Yamaha dealer to make a service appointment to have this procedure performed. At that same time, you can find out how long they expect to keep your motorcycle or scooter for this service. Remember to take this letter with you when you take in your motorcycle or scooter.

You should have this modification done by your dealer as soon as possible to avoid potential problems with vehicle registration or safety recalls in the future.

If you are unable to return to the Yamaha dealer who sold you the motorcycle or scooter, this service will be performed by any authorized Yamaha Motorcycle or Scooter dealer. For the name of a dealer near you, call 1-800-88-YAMAHA or visit the Yamaha web site at www.yamaha-motor.com.

If you have had this repair performed before you received this letter, you may be entitled to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this repair. For more information, contact Yamaha Customer Relations at 1-800-962-7926.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need help: If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:
Yamaha Motor Corporation, U.S.A.
Customer Relations Department
P.O. Box 6555
Cypress, CA 90630
Or call: 1-800-962-7926

If you no longer own is Yamaha: If you have sold your motorcycle or scooter to another party, please call us toll-free at 1-800-962-7926 with the name and address of the new owner, along with the Vehicle Identification Number shown above your name on this letter.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,
Motorsports Service Support
Yamaha Motor Corporation, U.S.A.