

Part 573 Safety Recall Report

21V-047

Manufacturer Name : Bigfoot Industries, Inc.

Submission Date : NOV 03, 2021

NHTSA Recall No. : 21V-047

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Bigfoot Industries, Inc.

Address : 4114 CROZIER ROAD
ARMSTRONG BRITISH COLUMBIA,
CANADA 00 V0E 1B6

Company phone : 250-546-2155

Population :

Number of potentially involved : 90

Estimated percentage with defect : 99 %

Vehicle Information :

Vehicle 1 : 2020-2021 Bigfoot RV 25b25FB, 25B25RQ, 25B21FB, 25B21RB

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Please see Dometic Corporations recall # 20E71

Production Dates : JUL 15, 2019 - DEC 23, 2020

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : Recall 20E71, Dometic Corporation has identified the Model 1731 Ovens and Stoves have a potential defect. A gas leak may occur at the joint between the gas saddle valve for the burners and the manifold connection.

FMVSS 1 : 302 - Flammability of interior materials

FMVSS 2 : NR

Description of the Safety Risk : There is a risk of a gas leak which may cause an explosion and or fire.

Description of the Cause : Dometic believes these leaks are caused by field adjustments when overtightening a securement bolt for the saddle valve to the manifold

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Oven and Stove

Component Description : Cooking Appliance

Component Part Number : R1731

Supplier Identification :

Component Manufacturer

Name : Dometic Corporation

Address : 5115 Verdant Dr.

Elkhart Indiana 46516

Country : United States

Chronology :

Please see Dometic recall 20E71

Dometic handled and identified all initial investigations and testing to determine the recall/ defect of their product. - Bigfoot RV closed for annual winter shutdown Dec 24, 2020 - Jan 3, 2021. Jan 3 2021 – returning from winter shutdown received recall notification letter from Dometic . Jan 7, 2021 – dealers notified of the recall via email, stating we are looking into affected units. Jan 7, 2021 to March 15, 2021 – internal review of unit folders to determine which units were affected in the provided date range and oven serial number sequence. Feb 19, 2021 – draft owner/ customer letter submitted to recall portal. March 18, 2021 – owner/ customer notification letter sent out via mail. Recall remedies/ warranties are completed by Dometic. Dates recalls completed so far include: April 29, 2021 first warranty claim completed for recall 21V047. Remedies to continue by Dometic and dates to be added as we receive reports.

No warranty claims or field/ service reports reported to Bigfoot prior to the recall.

Zero deaths/ injures reported.

Description of Remedy :

Description of Remedy Program : Dometic is providing a kit to be installed in each defective oven and stove affected. This kit will be installed free of Charge by an Authorized Dometic repair center.

How Remedy Component Differs from Recalled Component : Replacement Kit will exchange parts, Dometic to provide further info.

Identify How/When Recall Condition was Corrected in Production : Please see Dometic recall 20E71

Recall Schedule :

Description of Recall Schedule : We will Provide a list of Dealers and retail customers to Dometic's Recall Management company "Stericycle" to contact and administer the recall.

In their recall letter they have offered for Manufacturers to send in a list containing Dealer and retail contact info in excel format to Dometic9083@stericycle.com. They will use this to administer the recall

Planned Dealer Notification Date : FEB 15, 2021 - FEB 26, 2021

Planned Owner Notification Date : FEB 22, 2021 - MAR 05, 2021

* NR - Not Reported