



IMPORTANT SAFETY RECALL NOTICE - NHTSA Recall # 21V036
This notice applies to your vehicle(s) appearing on the attached list

March 2021

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

What is being recalled?

Micro Bird has decided that a defect which relates to motor vehicle safety exists in certain G5 models, built on Ford E-Series and GM chassis, year models 2014-2021 school buses manufactured between April 1, 2014 and November 30, 2020.

Why is it being recalled?

Micro Bird has determined that while drilling holes to install the trim behind the driver's seat with rivets, cables, wires or connectors located in the wall behind the driver's seat may have been damaged. Also, metal shavings resulting from the drilling may have fallen into an opened connector.

What is the safety issue?

If the integrity of the electric cable or wire is compromised, some safety accessories or lamps may stop working, or a short-circuit may occur and a fire may ignite. Also, if metal shavings have fallen into a live opened connector, the metal shavings may heat and a fire may ignite.

What are we asking you to do?

- 1- Immediately locate the affected unit(s) in your fleet and inspect the vehicles according to the attached repair instructions.

Note: The repair instructions are specific to the model and model year of the chassis on which your vehicle is built. If you have received more than one set of repair instructions, make sure to use the correct repair instructions for each of your vehicles.

- 2- If you observe a damaged wire or connector, please take good picture(s) of the findings while including a label or tag in the picture that identifies the vehicle Micro Bird body number or VIN.
- 3- For reimbursement, complete the reply sheet for each repaired vehicle and send them back with the pictures and detailed invoice to Micro Bird by fax at 819 475 9633 or by email at dave.caskenette@microbird.com. This will enable us to update our files.

What Micro Bird Corporation will do?

Micro Bird Corporation will provide repair instruction to mitigate this recall at no charge. It will be the responsibility of the bus owners to execute the mitigation.

How long will it take?

Since repair time may vary, please consult the repair instructions to learn how long is allotted by Micro Bird for inspection and repair.

Should Micro Bird Corporation Inc. fail or be unable to remedy the situation without charge, you may contact:

Associate Administrator, National Highway Traffic Safety Administration

1200 New Jersey Ave S.E., Washington, DC 20590

Phone: (888) 327-4236 (TTY: 1-800-424-9153); or go to

<http://www.safercar.gov>

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition.

Best regards,



Marie Claude Gagnon

Product Certification and Specification Specialist

Micro Bird Corporation Inc.

Changed address or sold the vehicle?

If you have changed address, or have sold the vehicle, please complete the form at the end of this letter, sign and date it, then send it to Micro Bird Corp. by fax at 819 475-9633 or by email at dave.caskenette@microbird.com so we can update our records. You can also contact us by phone at 819 477-2012 extension 364. The information you provide will be used to notify the new owner about this recall. If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within ten (10) days.

Recall 21-086-WUS/ NHTSA Recall # 21V036

DO NOT COMPLETE THIS SECTION UNLESS: Your company changed its name, moved or no longer own this vehicle.

Vehicle serial number: _____

- This vehicle was stolen.
- This vehicle was destroyed.
- The company changed its name or moved (indicate the new name/address and phone number):

I no longer own the vehicle, it has been sold or traded to:

Name: _____

Address: _____

City: _____

State: _____ Phone: _____

Zip code: _____

Signature: _____ Date: _____