

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers

FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services

RE: **Recall Campaign Initial Notification**
Check Front Seat Belts
MY17-21 A205 (C-Class Cabriolet)

Date: February 5, 2021

IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Campaign No. :	NHTSA ID	Campaign Desc. :	Check Front Seat Belts
TBA	21V032	21P2197332	
<p>This is to notify you of a new Recall Campaign to check the front seat belts on 24,550 Model Year ("MY") 2017-2021 C-Class Cabriolet (A205 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as "PENDING" on February 5, 2021.</p>			
Background			
Issue	<p>Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that certain C-Class Cabriolet vehicles (A205 platform) with PRE-SAFE might not meet the requirements of FMVSS 208, S7.4.5., as the front seat belt might not fully retract to its stowed position. In this case, certain regulatory requirements under FMVSS 208 might not be fulfilled. If the seatbelt webbing does not fully retract into its stowed position, the consumer may find the operation of the seatbelt inconvenient and not wear it, increasing the risk of injury in the event of a crash.</p>		
What We're Doing	<p>As a precautionary measure, an authorized Mercedes-Benz dealer will check the retraction function of the seat belt on the affected vehicles and adjust the damping foam within the B-pillar, if necessary.</p>		
Parts	<p>Parts are not required for repair. However, the current remedy is not available at this time. An additional notification will be sent once the remedy is available.</p>		
Vehicles Affected			
Vehicle Model Year(s)	2017-2021		
Vehicle Model	C-Class Cabriolet		
Vehicle Populations			
Total Recall Population	24,550		
Total Vehicles in Dealer Inventory	49		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY17-21 C-Class Cabriolet vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as "OPEN" and Work Instructions will be available in Star TekInfo. Once the repair is complete, the vehicle may be sold or leased. Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s)</p> <p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY17-21 C-Class Cabriolet vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed approximately one week after the remedy becomes available.		
AOMS/SOMS	AOMs - This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			

