



SAFETY RECALL

CAMPAIGN BULLETIN

Stop Lamp Switch Voluntary Safety Recall Campaign

Reference: PC786
Date: February 9, 2021

Attention: Dealer Principal, Sales, Service & Parts Managers

REVISED February 9, 2021
Please discard earlier versions of this bulletin.

The announcement from February 4, 2021 has been revised to include the following:

- Hybrid vehicles do not have the same affected brake switch relay and therefore are not affected.
- *The affected population below has been updated to remove hybrid VINs.

IMPORTANT: It is a violation of Federal law for dealers to sell or deliver vehicles in their inventory covered by this notification until the campaign action is performed.

Affected Models/Years:	*Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
2013-2015 Pathfinder (R52)	264,431	NA	January 21, 2021	YES

~2,845 hybrid VINs have been removed from the population, as they are not affected.

******* Campaign Summary *******

Nissan is issuing a Voluntary Safety Recall to inspect the stop lamp switch position and set the gap to required specification. For early model year 2013 affected vehicles (prior to November 9, 2012), dealers will inspect the stop lamp switch position, set gap to required specification, and replace the stop lamp relay with a new one. For late model year 2013 to 2015 vehicles (produced after November 9, 2012, dealers will swap the stop lamp switch on the brake pedal with the Automatic Speed Control Device (ASCD) switch location on the brake pedal and then replace the stop lamp relay with a new one.

Due to the location of the stop lamp switch on the brake pedal, a chattering condition may occur in the stop lamp relay. Under certain driving conditions, such as frequent stop and go driving with repeated brake pedal input, the chattering can degrade the relay contact service life. Over time, this may lead to the stop lamp relay sticking in the 'ON' position. As a result, customers may experience one or more of the following symptoms:

- lack of power
- continuous stop lamp illumination
- ability to shift the vehicle out of park without depressing the brake pedal
- engine starting without depressing the brake pedal

These symptoms could potentially increase the risk of a crash or rollaway.

Campaign ID PC786 supersedes campaign ID PC464, expanding to include additional MY14 and MY15 Pathfinder vehicles and all stop lamp relays will be replaced on the affected vehicles regardless of the

stop lamp switch inspection results.

NOTE: Vehicles that have been previously remedied under PC464 are also subject to this recall.

Affected vehicles **are subject** to stop sale.

****** What Dealers Should Do******

1. Verify if vehicles are affected by this Voluntary Safety Recall Campaign using Service Comm or DBS National Service History Campaign I.D. **PC786.**
2. Dealers **must not sell, lease, trade, rent or loan** any vehicles in dealer inventory affected by this recall campaign until after the vehicle has been repaired.
3. Dealers should use **NTB21-003** to correct any vehicles subject to this campaign.
 - If a retailed vehicle affected by this campaign ID visits the dealer for service, the dealer should inform the customer about the recall campaign and communicate that parts may need to be ordered.
4. Once remedied, dealers should submit the claim using the claims coding provided and release the vehicle.

****** Release Schedule ******

Parts	<ul style="list-style-type: none">• Parts listed below are on restriction and may be ordered via DBS.<ul style="list-style-type: none">➢ 25230-79917 – Relay<ul style="list-style-type: none">○ Parts may be ordered via normal process beginning February 11, 2021.
Special Tool	<ul style="list-style-type: none">• The following special tool will be automatically shipped to each dealer to standardize the repair. Special tools will begin arriving at dealers, via Fed-Ex beginning February 4, 2021.<ul style="list-style-type: none">• J-53099 (Brake Switch Gap Tool) <p>If needed, additional tools will be orderable via TechMate @ 1-800-662-2001 or www.nissantechmate.com.</p> <p>NOTE: NTB21-003 has been updated to include the use this special tool. Dealers should use this tool to adjust the stop lamp switch and brake pedal position switch effective immediately.</p>
Repair	<ul style="list-style-type: none">• NTB21-003
Owner Notification	Nissan will begin sending notifications to owners of all potentially affected vehicles in March 2021 , via U.S. Mail.

****** Dealer Responsibility ******

It is the dealer's responsibility to check Service Comm or DBS National Service History using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary recall campaign, which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in dealer

inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

NISSAN NORTH AMERICA, INC.

Aftersales DIVISION

Frequently Asked Questions (FAQ):

Q. Is this a recall?

A. Yes.

Q. What is the reason for the recall?

A. Due to the location of the stop lamp switch on the brake pedal, a chattering condition may occur in the stop lamp relay. Under certain driving conditions, such as frequent stop-and go driving with repeated brake pedal input, the chattering can degrade the relay contact service life.

Q. What is the possible effect of the condition?

A. Over time, this may lead to the stop lamp relay sticking in the 'ON' position. As a result, customers may experience one or more of the following symptoms:

- lack of power
- continuous stop lamp illumination
- ability to shift the vehicle out of park without depressing the brake pedal
- engine starting without depressing the brake pedal

These symptoms could potentially increase the risk of a crash or rollaway.

Q. Is this a Stop Sale?

A. Yes.

Q. What will be the corrective action for this voluntary recall campaign?

A. Dealers will inspect the stop lamp switch position and set the gap to required specification. For early model year 2013 affected vehicles (prior to November 9, 2012), dealers will inspect the stop lamp switch position, set gap to required specification, and replace the stop lamp relay with a new one. For late model year 2013 to 2015 vehicles (produced after November 9, 2012), dealers will swap the stop lamp switch on the brake pedal with the Automatic Speed Control Device (ASCD) switch location on the brake pedal and then replace the stop lamp relay with a new one.

Q. How is this recall campaign different from the previous recall (PC464)?

A. Campaign ID PC786 supersedes campaign ID PC464, expanding to include additional MY14 and

MY15 Pathfinder vehicles and all stop lamp relays will be replaced on the affected vehicles regardless of the stop lamp switch inspection results.

NOTE: Vehicles that have been previously remedied under PC464 are also subject to this recall.

Q. How long will the corrective action take?

A. This free service should take up to one (1) hour to complete but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule or if the vehicle repair is sublet to an alternate repair facility.

Q. When will vehicle owners be notified?

A. Nissan will begin sending notifications to owners of all potentially affected vehicles in **March 2021**, via U.S. Mail.

Q. Is my vehicle safe to drive?

A. If your vehicle is subject to this campaign, you will receive an Owner Notification letter from Nissan, which will provide instructions on how to remedy your vehicle. Affected owners are encouraged to have their vehicles repaired as soon as possible upon notification.

Q. Is there anything owners can do to mitigate this condition?

A. No.

Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?

A. Yes. Complimentary alternate transportation is available, upon customer request, while parts are on order.

EXPENSE CODE	DESCRIPTION	AMOUNT
502	Rental Expense	\$120 (Max)
Contact the Warranty claims call center 1-800-258-7008 Option 7, if additional expense is required. Please refer to the Goodwill Rental Guidelines in the APRM for detailed information regarding application of rental reimbursement including policy modifications outlined in WBP20-018.		

Q. Are parts readily available?

A. Parts are on restriction and may be ordered via DBS. Parts may be ordered via normal process beginning **February 11, 2021**.

Q. Is there any charge for the repair?

A. No. The remedy will be performed for the customer free of charge for parts and labor.

Q. Will I have to take my vehicle back to the selling dealer to have the service performed?

A. No, any authorized Nissan dealer is able to perform the recall campaign.

For Consumer Affairs: Please inform us of the dealer where you would like to have the corrective action completed.

Q. If a customer previously paid for related repairs are they eligible for reimbursement?

A. Customers may be eligible for reimbursement for any repairs that were previously performed for this issue using customer pay or partial goodwill. Dealers with customer reimbursement concerns may refer to the following:

- If you have additional questions you may visit www.nissanassist.com or contact Nissan Consumer Affairs @ 1-800-867-7669
- If you have previously paid for repairs related to this issue please gather the following documentation prior to contacting Nissan Consumer Affairs:
 - Repair order(s)
 - Proof of payment (may be on repair order(s))
 - Proof of ownership if the repair is over \$1,000

Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?

A. The remedy will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

Q. What model year vehicles are involved?

A. Certain MY2013-2015 Nissan Pathfinder (R52) vehicles manufactured in the Smyrna, TN plant from June 20, 2012 to November 10, 2015 are affected.

Q. Are you experiencing this condition on any other Nissan (or INFINITI) models?

A. No.

Revision History:

Date	Announcement	Purpose
January 21, 2021	Voluntary Safety Recall	New Campaign Announcement

February 4, 2021	REVISION 1	Announcement updated to include special tool use and delivery timing as well as parts restriction removal timing.
February 9, 2021	REVISION 2	Updated affected population