

2019-2020 Impact,  
Models: 26V, 28V, 29V, 311, 317, 330, 332, 343, 351, 359, 367, 415, 3118, 3219



[Click Here for Safety Advisory](#)

**SAFETY ADVISORY 21-398**

**Safety Recall:**

Keystone , Title  
Dealer , Dealer Number  
ballt@keystonerv.com

**US: 21V-019**  
**CAN: 2021-019**

Dear Keystone

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2019-2020 Impact Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for This Recall***

It has been decided that the vehicles in the recall population have a Dometic R1731 three burner cooking stove that has an internal O-ring between the saddle valve and the manifold that could possibly leak propane gas into the appliance. Under certain conditions during the cooking stove operation, the piezo ignitor can ignite the propane gas leading to an increased risk of personal injury, and/or fire. The vehicles included in the recall are:

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Serial Number Range: 2019 KF815255 - KF815520  
2020 LF815000 - LF815042

***VINs in Your Inventory***

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 21-398.

***Advisory Instructions***

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. [Please click here for a copy of Safety Advisory 21-398](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)  
cc. Transport Canada

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