

2021 Redwood
Models: 3401RL, 3901MB, 3901WB, 3911RL, 3951MB, 3951WB, 3981FK, 3991RD, 4001LK, 4150RD



[Click Here for Safety Advisory](#)

SAFETY ADVISORY 21-394

Keystone , Title
Dealer , Dealer Number
ballt@keystonerv.com

Safety Recall:

US: 21V-015
CAN: 2021-015

Dear Keystone

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2021 Redwood Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided that the vehicles in the recall population have a Dexter axle using a substitute spring with U-bolts that were not properly torqued. Under certain conditions during travel, if the improperly torqued U-bolts come loose, there is an increased risk of the axle sliding back on the spring, which could result in poor vehicle handling and/or vehicle crash. The vehicles included in the recall are:

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Serial Number Range: M9340030 - M9340238

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 21-394.

Advisory Instructions

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. [Please click here for a copy of the Safety Advisory 21-394](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

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