

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6023
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 10, 2022

Subject: N212346640 - Safety Recall
Rear Suspension Toe Link May Break

Models: 2010 – 2013 Buick LaCrosse
2012 – 2013 Buick Regal
2013 Chevrolet Malibu

To: All General Motors Dealers

General Motors is releasing Safety Recall N212346640 today. The total number of U.S. vehicles involved is approximately 4,238. Please see the attached bulletin for details.

On December 22, 2021, General Motors sent GlobalConnect message GCUS-3-2390 (USA) regarding upcoming Safety Recall N212346640. At that time a VIN list of affected vehicles was not available. Involved vehicles are now marked “Open” on the Investigate Vehicle History screen in the GM Global Warranty Management system.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated January 10, 2022. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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