



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 29, 2021

Mr. David Kim
Tesla, Inc.
45500 Fremont Blvd
Fremont, CA 94538

NEF-107SS
21V-00D

Subject: Rearview Camera Image May Not Display

Dear Mr. Kim:

This letter serves to acknowledge Tesla, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TESLA/MODEL 3/2017-2020

Mfr's Report Date: December 21, 2021

NHTSA Campaign Number: 21V-00D

Components:

BACK OVER PREVENTION: SENSING SYSTEM: CAMERA
ELECTRICAL SYSTEM: WIRING: REAR COMPARTMENT/TRUNK
VISIBILITY: REARVIEW MIRRORS/DEVICES: INTERIOR

Potential Number of Units Affected: 356,309

Problem Description:

Tesla, Inc. (Tesla) is recalling all 2017-2020 Model 3 vehicles. The rearview camera cable harness may be damaged by the opening and closing of the trunk lid, preventing the rearview camera image from displaying.

Consequence:

A rearview camera that does not function reduces the driver's rear view, increasing the risk of a crash.

Remedy:

Tesla Service will inspect and install a guide protector and new cable harness as necessary, free of charge. Owner notification letters are expected to be mailed February 18, 2022. Owners may contact Tesla customer service at 1-877-798-3752. Tesla's number for this recall is SB-21-17-008.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Tesla, Inc.'s contact for this recall will be Sarah Shiver who may be reached by email at sarah.shiver@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement