

# Part 573 Safety Recall Report

# 21V-00A

**Manufacturer Name :** Chrysler (FCA US, LLC)**Submission Date :** DEC 21, 2021**NHTSA Recall No. :** 21V-00A**Manufacturer Recall No. :** YA1**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

Company phone : 1-800-853-1403

**Population :**

Number of potentially involved : 7

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2022-2022 Jeep Wagoneer/Grand Wagoneer

Vehicle Type :

Body Style : SUV

Power Train : NR

**Descriptive Information :** Some 2022 MY Jeep Wagoneer and Grand Wagoneer vehicles may be equipped with radio software which may prevent the rearview camera image from displaying.

The suspect period began on October 23, 2021, when the first vehicle was built with a radio with suspect software, and ended on October 26, 2021, when vehicles were built with correct radio software. The suspect period was determined using vehicle production records.

Similar vehicles not included in the recall are not equipped with the suspect radio software.

Production Dates : OCT 23, 2021 - OCT 26, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

**Description of the Noncompliance :** Federal Motor Vehicle Safety Standard ("FMVSS") 571.111 S6.2.6 requires that "The rear visibility system default to the rearview image being visible, and meet the requirements of FMVSS 571.111 S6.2.1 (field of view) and S6.2.2 (image size) at the beginning of each backing event, regardless of any modifications to the field of view that the driver had previously selected." Suspect vehicles may not display the rearview image during a backing event.

FMVSS 1 : 111 - Rear visibility

FMVSS 2 : NR

**Description of the Safety Risk :** The vehicle operator will notice that the rearview image is not displayed if

**Description of the Safety Risk :** attempting to reference the image while backing. If this warning is not heeded, backing without verifying it is safe to do so could lead to an increased risk of injury to people outside the vehicle.

**Description of the Cause :** NR

**Identification of Any Warning that can Occur :** The vehicle operator will notice that the rearview image is not displayed if attempting to reference the image while backing.

## Involved Components :

**Component Name 1 :** Radio Assembly - Audio Entertainment

**Component Description :** Radio Assembly - Audio Entertainment

**Component Part Number :** 68527730AD

## Supplier Identification :

### Component Manufacturer

**Name :** Harman Automotive Customer Group America

**Address :** 30001 North Cabot Drive  
Novi Michigan 48377

**Country :** United States

## Chronology :

- On December 1, 2021, FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance recognized that certain radio software existed on vehicles preventing the rearview camera image from displaying, potentially not in compliance with FMVSS No. 111.
- On December 16, 2021, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

## Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall on all affected vehicles to reprogram the radio.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : The remedy includes updated radio software that meets the FMVSS 111 Rear Visibility requirements.

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : \*\*12/21/2021: FCA US will notify dealers and begin notifying owners on or about 02/09/2022.

Planned Dealer Notification Date : FEB 09, 2022 - FEB 09, 2022

Planned Owner Notification Date : FEB 09, 2022 - FEB 09, 2022

\* NR - Not Reported