

Part 573 Safety Recall Report

21V-009

Manufacturer Name : Heartland Recreational Vehicles, LLC

Submission Date : JAN 14, 2021

NHTSA Recall No. : 21V-009

Manufacturer Recall No. : NR



Manufacturer Information :

Population :

Manufacturer Name : Heartland Recreational Vehicles, LLC

Number of potentially involved : 76

Address : 1001 All Pro Drive

Estimated percentage with defect : 100 %

Elkhart IN 46514

Company phone : 8772628032

Vehicle Information :

Vehicle 1 : 2021-2021 Heartland Mallard M180BH

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Issue Identified online on 1/13/2021 and a PCN was filed to change the axle, rims, & tires to the correct sizes and ratings.

Production Dates : JUL 27, 2020 - JAN 12, 2021

VIN Range 1 : Begin : 5SFNB2010ME451228 **End :** 5SFNB201XME455674 Not sequential

Description of Defect :

Description of the Defect : On all 2021 Mallard M180BH travel trailer units, the incorrect axle, rims, & tires were installed on the unit during production.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Incorrect axle/rim/tire ratings can cause the unit to become overloaded

Description of the Cause : Pilot model was built with smaller axle/rims/tires and there was not a PCN filed to change the axle/rims/tires to the correct ratings.

Identification of Any Warning that can Occur : Visually inspect the tires and see if they are size 205/75/14. If the tires are size 205/75/14 the unit has the incorrect axle, rims, & tires installed.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

Received an email on 1/13/2021 regarding the wrong axle/tires on a customers unit. Upon looking at another unit on the delaers lot it was discovered that the unit also had the incorrect axle/tire size. It was confirmed at plant that the wrong axle/tire size was being installed on the M180BH model units since the beginning of production.

Description of Remedy :

Description of Remedy Program : Heartland will have an authorized dealer or repair center replace the axle, rims & tires as well as the spare tire.

How Remedy Component Differs from Recalled Component : Item: 0280220 - Axle - 5100# - Underslung - HF=86.50 SC=68.50 - 6-Hole - 1/2 Stud - 12 Brake Item: 0339446 - - Tire - ST225/75R15 LRE - Ridgway Sport - 15x6 6-5.5 6L - Liger Black (need to order 2) Item: 0301153 - Spare- Tire - ST225/75R15 LRE - Ridgway Sport - 6-5.5 6L - Silver Mod Item: 49405 - Item: 49405 - Seal - Trim 1/16" - (Need to order 8')

Identify How/When Recall Condition was Corrected in Production : On 1/13/2021 a PCN was filed to change the axle, rims, & tires to the correct rating for the unit.

Recall Schedule :

Description of Recall Schedule : Notification will begin once the owner letter is approved.

Planned Dealer Notification Date : FEB 12, 2021 - FEB 12, 2021

Planned Owner Notification Date : FEB 12, 2021 - FEB 12, 2021

* NR - Not Reported