

To:
McCarthy Tire Service
Parkhouse Tire
Pomp's Tire Service
Southern Tire Mart

March 2021
Daimler Trucks North America
Recall FL872 – Cascadia Bridgestone Steer Tire Failures

1. Work Instructions for Tire Distributors/Tire Service Facilities:

- Refer to DTNA recall bulletin FL872 for detailed recall repair instructions.
- Check for a recall completion sticker on the passenger-side door jamb. If a completion sticker is present, then the FL872 recall has already been completed, and no further action is required.
- Check steer axle tires.
 - If neither tire is Bridgestone, then complete an inspection invoice, and send to Empire Truck.
 - If either tire is Bridgestone, then proceed with the FL872 work instructions, replacing both tires.
- Once recall repair (or inspection) is complete, obtain a customer signature, and submit an invoice to tirerecall@empiretruck.com.

2. Invoice Requirements

- Full 17-Digit VIN#**
- DOT Tire Identification Numbers (TIN's):** From Removed Bridgestone Tires
- Mileage/KM**
- Replacement Tire Description:** Brand, Model, Size, Ply Rating
- Tire Replacement Cost:** \$1,200 for two tires, \$40 for inspection-only, \$0 if completion sticker present
- Labor Description**
- Misc. Parts, Labor, and/or Cost** (usually not applicable)
- Customer Signature & Customer Name**

3. Submit Invoice to Empire Truck

- tirerecall@empiretruck.com