

Original Publication Date: February 18, 2022

To: All Toyota Dealer Principals, General Managers, Service Managers, and Parts Managers

EQUIPMENT RECALL 21TH01 (Remedy Notice)**Potentially Defective Power Steering Gear Assemblies**

NHTSA Recall No. [21E-103]

On December 23, 2021, Toyota filed a Defect Information Report (DIR) with the National Highway Traffic Safety Administration (NHTSA) informing the agency of our intent to conduct a voluntary Equipment Recall on certain Power Steering Gear Assembly service replacement parts made for 2007 - 2021 Tundra vehicles and 2008 – 2022 Sequoia vehicles.

Condition

If an involved service replacement part is installed in a vehicle, it can leak power steering fluid due to a manufacturing error. If a sufficient amount leaks, power steering assist can be suddenly lost. While manual steering remains functional, the loss of power steering assist may increase the steering effort needed and can increase the risk of a crash.

Remedy

If a vehicle owner had the Power Steering Gear Assembly replaced between August 5th, 2021 and February 18, 2022, when the involved service replacement assemblies may have been in the market, Toyota dealers will inspect the power steering gear assembly and if necessary, replace it **FREE OF CHARGE**.

Covered Vehicles

There are approximately 150 potentially defective steering gear assemblies which were installed or sold over the counter by dealers. These potentially defective steering gear assemblies may leak power steering fluid due to a manufacturing error.

Component	Models	Model Year	Component Manufacturing Date	Component Manufacturing End Date
Steering Gear Assembly	Tundra	2007 - 2021	July 26, 2021	October 21, 2021
	Sequoia	2008 - 2022	July 26, 2021	October 21, 2021

To ensure all potential owners who may have received one of these potentially defective power steering gear assemblies are notified, approximately 1,800,000 vehicle owners will be notified of this Equipment Recall.

Equipment Recall Status on TIS

Vehicles which could have received a potentially defective power steering gear service part covered under this Equipment Recall will be visible on TIS and Service Lane under the “Warranty” tab and designation 21TH01. Under this tab, Toyota dealers can confirm vehicle applicability for customers requesting an inspection because they either had their power steering gear assembly replaced between August 5th, 2021 and February 18, 2022, or the vehicle service history is unknown by the customer.

Equipment Recall

Equipment recall may be found in the warranty tab. It is important that the inspection is performed **only if a customer requested inspection because they had their Power Steering Gear Assembly Replaced between August 5th, 2021 and February 18, 2022 or they are unable to confirm the repair history and are requesting inspection**

Equipment Recall

Campaign Service History ToyotaCare **Warranty** FS Products Roadside Assistance Telematics DTC History Diagnostic Report Customer Surve

A

STATUS IDENTIFICATION
A: 21TH01 Will appear under the Warranty tab.

EQUIPMENT RECALL

Campaign Description: **Equipment Recall - 21TH01** - 2007-2021 MY Tundra - 2008-2022 MY Sequoia

Completion Status: **Not Completed**

[Show Documents]

A

B

STATUS IDENTIFICATION
A: Campaign Description: 21TH01 Remedy
B: Completion Status: Not Completed

- **This vehicle is eligible to have the remedy performed.**

EQUIPMENT RECALL

Campaign Description: **Equipment Recall - 21TH01** - 2007-2021 MY Tundra - 2008-2022 MY Sequoia

Completion Status: **Completed**

[Show Documents]

A

B

STATUS IDENTIFICATION
A: Campaign Description: 21TH01 Remedy
B: Completion Status: Completed

- **This vehicle is not eligible to have the remedy performed.**

Owner Letter Mailing Date

Toyota will notify the owners of vehicles that could have been repaired using an involved steering gear assembly replacement part by late February 2022. A sample of the owner notification letter has been included for your reference.

Toyota makes significant effort to obtain current customer name and address information from each state through industry resources when mailing owner letters. In the event your dealership receives a notice for a vehicle that was sold prior to the Safety Recall announcement, it is the dealership's responsibility to forward the owner letter to the customer who purchased the vehicle.

Please note that only owners of the covered vehicles will be notified. If you are contacted by an owner who has not yet received a notification, please **verify eligibility by confirming through TIS prior to performing repairs**. Dealers should perform the repair as outlined in the Technical Instructions found on TIS.

Dealer Inventory Procedures

New Vehicles in Dealership Inventory - Reminder

Toyota has not identified any new vehicles in dealership inventory that are covered by this Equipment Recall. However, below is a reminder of the dealer's obligations pertaining to Safety Recalls if there are new vehicles in dealership inventory:

Under Title 49, Section 30112 of the United States Code, a dealer cannot sell, offer for sale, or introduce or deliver for introduction in interstate commerce a new motor vehicle when it is aware that the vehicle does not comply with an applicable Federal Motor Vehicle Safety Standard or contains a defect related to motor vehicle safety. Further, 49 Code of Federal Regulations §577.13 requires us to provide the following advisory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied.

Vehicle Safety Recall applicability and completion should always be verified through TIS. We request your assistance to ensure involved vehicles are identified and not delivered prior to performing the remedy. If you have any new vehicles in your inventory that are covered by this Equipment Recall, please check the vehicles service history for any repairs related to the Power Steering Gear Assembly between August 5th, 2021 and February 18, 2022. If a repair is found, please inspect, and if necessary, replace the Power Steering Gear Assembly prior to sale.

Pre-Owned, TCUV, and TRAC Vehicle Handling for Equipment Recalls

If a dealer has any pre-owned, TCUV, or TRAC/Service Loaner vehicles in your inventory that are covered by this Equipment Recall, please check the vehicle's service history for any repairs related to the Power Steering Gear Assembly between August 5th, 2021 and February 18, 2022. If a repair related to the Power Steering Gear Assembly is found between August 5th, 2021 and February 18, 2022, please follow the applicable instructions below. If no repair related to the Power Steering Gear Assembly between August 5th, 2021 and February 18, 2022 is found, these instructions are not applicable.

Pre-Owned Vehicles in Dealer Inventory

To ensure customer satisfaction, Toyota requests that dealers complete this Equipment Recall on any used vehicles currently in dealer inventory that are affected by this Equipment Recall prior to customer delivery. However, if the campaign cannot be completed (for example, due to remedy parts availability), delivery of a covered vehicle is acceptable if disclosed to the customer that the vehicle is involved in the Equipment Recall.

Toyota expects dealers to use the attached Customer Contact and Vehicle Disclosure Form to obtain vehicle buyer information. Dealers are expected to provide a copy of the completed form, along with the most current FAQ, to the vehicle buyer. Toyota and the dealer may use this information to contact the customer when the remedy becomes available.

Keep the completed form on file at the dealership and send a copy to quality_compliance@toyota.com. In the subject line of the email state "Disclosure Form 21TH01" and include the VIN.

Toyota Certified Used Vehicle (TCUV)

The TCUV policy prohibits the certification of any vehicle with an outstanding Safety Recall, Special Service Campaign, or Limited Service Campaign. Thus, no affected units are to be designated, sold, or delivered as a TCUV until all applicable Safety Recalls, Special Service Campaigns, and Limited Service Campaigns have been completed on that vehicle.

Toyota Rent-A-Car (TRAC) & Service Loaners

Toyota requests that dealers remove all TRAC and Service Loaner vehicles from service that are covered by a Safety Recall unless the defect has been remedied.

Defective Parts in Dealership Parts Inventory

Toyota dealers are requested to inspect their current inventory for any defective parts that may be covered under this equipment recall. Please refer to the attached "Dealer Parts Inventory Inspection Procedure" for further instructions.

Please be advised that it is a violation of Federal law for a dealer to sell any new or used item of motor vehicle equipment covered by this notification.

Customer Handling, Parts Ordering, and Remedy Procedures

Customer Contacts

Customers who receive the owner letter may contact your dealership with questions regarding the letter and/or the Equipment Recall. Please welcome them to your dealership and answer any questions that they may have. A Q&A is provided to assure a consistent message is communicated.

Customers with additional questions or concerns are asked to please contact the Toyota Brand Engagement Center (1-888-270-9371) - Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

Salvage Title Vehicles

Every attempt should be made to complete an open Equipment Recall upon customer request when circumstances permit, unless noted otherwise in the Equipment Recall dealer letter.

For complete details on this policy, refer to Toyota Warranty Policy [4.17](#), "What Is Not Covered by The Toyota New Vehicle Limited Warranty".

Media Contacts

It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to Aaron Fowles (469) 292-1097 in Toyota Corporate Communications. Please do not provide this number to customers. Please provide this contact only to media.

Parts Ordering Process - Non SET and GST Parts Ordering Process

It is possible that parts for this campaign are either required to be ordered in Campaign Part Order Request (CPOR) on Service Lane, or have been placed on Manual Allocation Control (MAC) due to potential limited part availability. Please check the CPOR/MAC report on Dealer Daily for the most up-to-date parts ordering information. Dealers can identify which parts ordering method to use by reviewing the parts information section of Dealer Daily and checking for a MAC code on the part numbers below. For MAC code C, order through CPOR. For MAC code D, refer to the MAC report for further instructions.

All Safety Recall, Service Campaign (SSC/LSC) parts are eligible for the Monthly Parts Return Program. Please refer to PANT Bulletin [2011-087](#) for campaign parts that are currently returnable under the Monthly Parts Return Program and for additional details.

NOTE: PARTS ARE NEEDED BASED ON VEHICLE INSPECTION*Refer to the Technical Instructions for more details.*

Due to the wide range of model years involved, Toyota requests that dealers search for the applicable parts below using the EPC to ensure the correct part numbers are ordered.

Part Number	Part Description	Quantity
The parts below are only needed if the Steering Gear Assembly was found to be affected during inspection.		
Use EPC for Exact Part Number	Power Steering Gear Assembly	1
	Cotter Pin (Tie Rod Ends)	2
	Cotter Pin (4wd Only)	2
	*Front Axle Snap Rings (4wd Only)	2
	Front Differential Drain Plug Gasket (4wd Only)	1
	Front Differential Fill Plug Gasket (4wd Only)	1
	**Hardware Kit (Only If TRD Skid Plate Equipped)	1
00718-ATF00	Power Steering Fluid (Quarts)	3
The parts below are only needed if damage is found during inspection.		
Use EPC for Exact Part Number	Reservoir Assy, Vane Pump Oil	1
	Cooler Sub-Assy, Power Steering Oil, No.1	1
	Hose, Oil Reservoir To Pump, No.1	1
	Tube Assy, Pressure Feed	1
	Pump Assy, Vane	1
	Gasket, Pressure Port, No 1	1
	O-Ring (For Radiator Drain Cock)	1
Tundra	Coolant	3 Gallons
Sequoia	Coolant	4 Gallons

*Parts only required for Four Wheel Drive

**Parts only required for TRD Skid Plate

Technician Training Requirements

The repair quality of covered vehicles is extremely important to Toyota. All dealership technicians performing this repair are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this repair are required to currently hold at least one of the following certification levels:

- T453 Toyota Suspension, Steering, and Handling

Always check which technicians can perform the repair by logging on to <https://www.uotdealerreports.com>. It is the dealership's responsibility to select technicians with the above certification level or greater to perform this repair. Carefully review your resources, the technician skill level, and ability before assigning technicians to this repair. It is important to consider technician days off and vacation schedules to ensure there are properly trained technicians available to perform this repair at all times.

Remedy Procedures

Refer to TIS for Technical Instructions on repair. Conduct all non-completed Safety Recalls and Service Campaigns on the vehicle during the time of appointment.

Repair Quality Confirmation

The repair quality of covered vehicles is extremely important to Toyota. To help ensure that all vehicles have the repair performed correctly, please designate at least one associate (someone other than the individual who performed the repair) to verify the repair quality of every vehicle prior to customer delivery.

Parts Recovery Procedures

All parts replaced as part of this Equipment Recall must be turned over to the parts department until appropriate disposition is determined. The parts department must retain these parts until notification via the Parts Recovery System (PRS) is received indicating whether to ship or scrap the parts. These parts are utilized by various departments for defect analysis, quality control analysis, product evaluation, as well as other purposes.

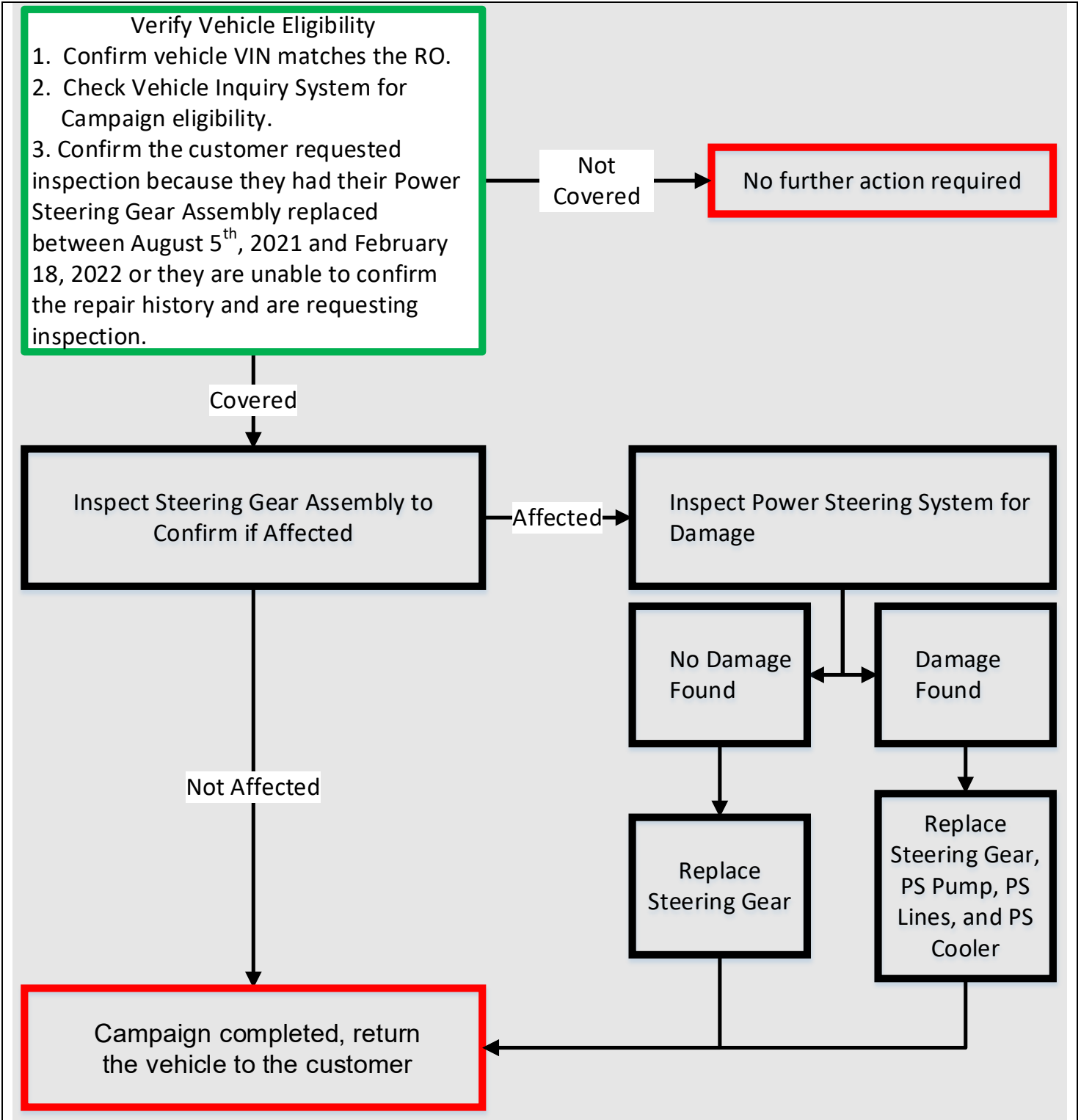
To help minimize dealer storage challenges, Toyota recommends that dealers:

- File the campaign claim accurately and promptly. The time a dealer is required to hold parts is based on when the campaign claim is paid by Toyota.
- Monitor the Warranty Parts Recovery Notifications and Part Scrap Report regularly.

Refer to Warranty Policies [9.3](#) and [9.6](#) for additional details.

Warranty Reimbursement Procedures

Warranty Reimbursement Procedure



Inspection Only

Op Code	Description	Flat Rate Hours
21H01A	Inspect Steering Gear Assembly – Not Affected (All model/MYs)	0.4

Repair Op Codes

Note: The Op Codes are grouped by model, model year, and drivetrain. Please locate the type of vehicle in **red text** in the table first, then pick the applicable repair OP codes.

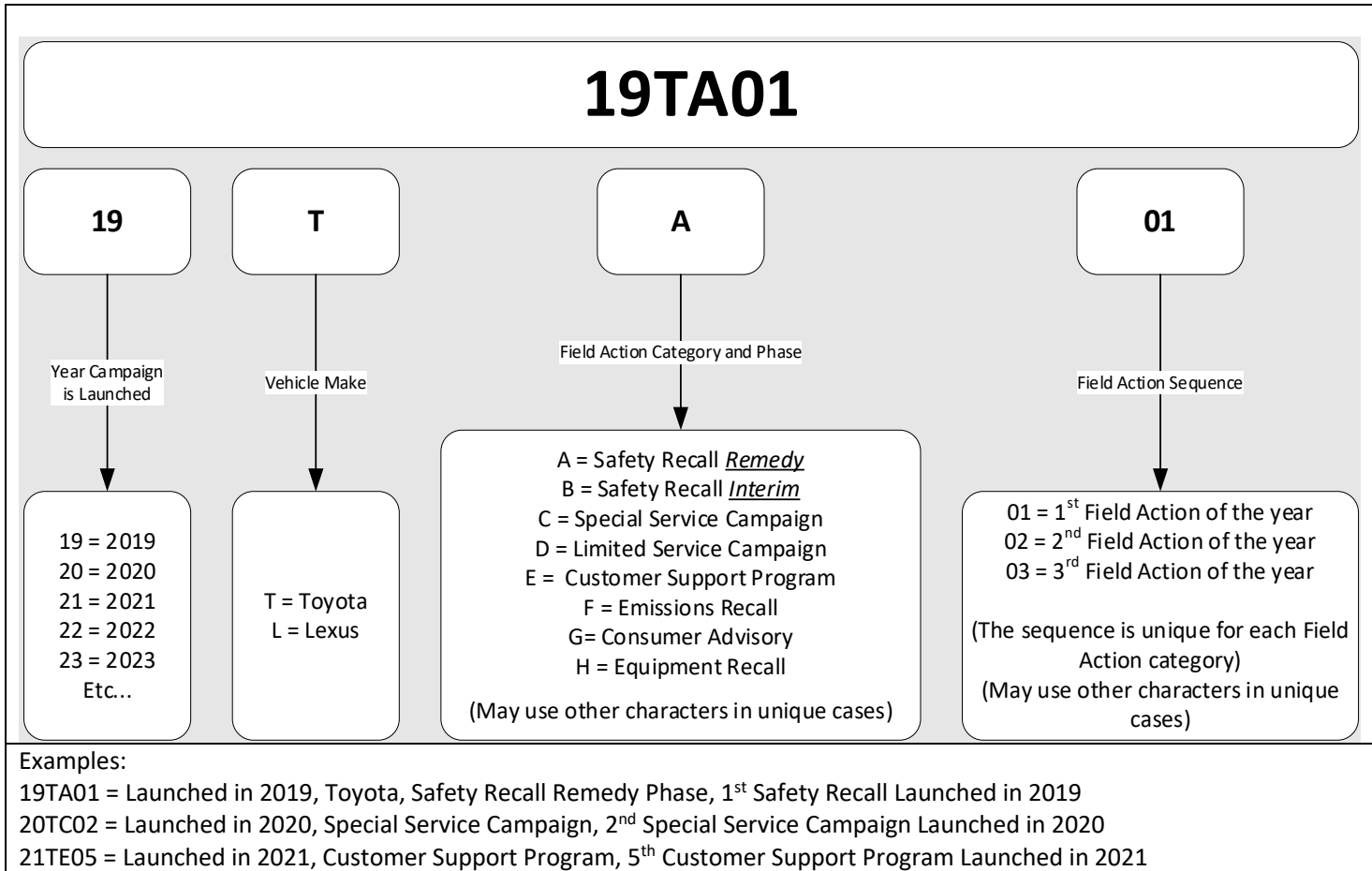
Op Code	Description	Flat Rate Hours
Tundra 2WD 07-09MY		
21H01B	Inspect + Replace Steering Gear (Tundra 2WD 07MY-09MY)	10.7
21H01K	Inspect + replace Steering Gear + PS Pump/ Lines/ Cooler (Tundra 2WD 07MY-09MY)	14.5
Tundra 2WD 10MY-21MY		
21H01C	Inspect + Replace Steering Gear (Tundra 2WD 10MY-21MY)	3.7
21H01L	Inspect + replace Steering Gear + PS Pump/ Lines/ Cooler (Tundra 2WD 10MY-21MY)	7.5
Sequoia 2WD 08MY-09MY		
21H01D	Inspect + Replace Steering Gear (Sequoia 2WD 08MY-09MY)	11.4
21H01M	Inspect + replace Steering Gear + PS Pump/ Lines/ Cooler (Sequoia 2WD 08MY-09MY)	15.5
Sequoia 2WD 10MY-22MY		
21H01E	Inspect + Replace Steering Gear (Sequoia 2WD 10MY-22MY)	3.9
21H01N	Inspect + replace Steering Gear + PS Pump/ Lines/ Cooler (Sequoia 2WD 10MY-21MY)	8.0
Tundra 4WD 07MY-09MY		
21H01F	Inspect + Replace Steering Gear (Tundra 4WD 07MY-09MY)	11.1
21H01P	Inspect + replace Steering Gear + PS Pump/ Lines/ Cooler (Tundra 4WD 07MY-09MY)	14.9
Tundra 4WD 10MY-21MY		
21H01G	Inspect + Replace Steering Gear (Tundra 4WD 10MY-21MY)	4.9
21H01Q	Inspect + replace Steering Gear + PS Pump/ Lines/ Cooler (Tundra 4WD 10MY-21MY)	8.7
Sequoia 4WD 08MY-09MY		
21H01H	Inspect + Replace Steering Gear (Sequoia 4WD 08MY-09MY)	11.4
21H01R	Inspect + replace Steering Gear + PS Pump/ Lines/ Cooler (Sequoia 4WD 08-09MY)	15.5
Sequoia 4WD 10MY-22MY		
21H01J	Inspect + Replace Steering Gear (Sequoia 4WD 10MY-22MY)	5.5
21H01S	Inspect + replace Steering Gear + PS Pump/ Lines/ Cooler (Sequoia 4WD 10MY-22MY)	9.6

- The flat rate times include 0.1 hours for administrative cost per unit for the dealership.
- A loaner vehicle or alternative transportation through the Toyota Rent-A-Car (TRAC) program can be claimed up to a maximum of 2 days as a sublet type “RT” under Op Code - 21H01B, 21H01C, 21H01D, 21H01E, 21H01F, 21H01G, 21H01H, 21H01J, 21H01K, 21H01L, 21H01M, 21H01N, 21H01P, 21H01Q, 21H01R, and 21H01S
 - **For rentals that exceed the maximum number of allowable days and/or dollars per day, refer to the Toyota Transportation Assistance Policy (TTAP) for DSPM authorization requirements.**
 - **Rental invoice MUST be attached to all rental claims. These claims may be subject to debit if rental invoice is not attached.**
- Towing can be claimed under Op Code 21H01B, 21H01C, 21H01D, 21H01E, 21H01F, 21H01G, 21H01H, 21H01J, 21H01K, 21H01L, 21H01M, 21H01N, 21H01P, 21H01Q, 21H01R, and 21H01S for a maximum of \$250 as sublet type “TW” in the event the customer experiences the condition .
 - **Towing invoice MUST be attached to all towing claims. These claims may be subject to debit if towing invoice is not attached.**

Claim Filing Accuracy and Correction Requests

It is the dealer’s responsibility to file claims correctly for this Safety Recall. This claim filing information is used by Toyota for various government reporting activities; therefore, claim filing accuracy is crucial. If it has been identified that a claim has been filed using an incorrect Op Code or a claim has been filed for an incorrect VIN, refer to Warranty Procedure Bulletin [PRO17-03](#) to correct the claim.

Campaign Designation / Phase Decoder



Please review this entire package with your Service and Parts staff to familiarize them with the proper step-by-step procedures required to implement this Safety Recall.

Thank you for your cooperation.
 TOYOTA MOTOR SALES, U.S.A., INC.



TOYOTA

EQUIPMENT RECALL 21TH01 (Remedy Notice)

Potentially Defective Power Steering Gear Assemblies

NHTSA Recall No. 21E-103

Frequently Asked Questions

Original Publication Date: February 18, 2022

Q1: What is the condition?

A1. If an involved service replacement part is installed in a vehicle, it can leak power steering fluid due to a manufacturing error. If a sufficient amount leaks, power steering assist can be suddenly lost. While manual steering remains functional, the loss of power steering assist may increase the steering effort needed and can increase the risk of a crash.

Q1a: Are there any warnings that this condition exists?

A1a: If this condition occurs, some customers may experience a pop sound, grinding noise, increased steering effort, or observe a power steering fluid leak on the floor.

Q1b: What should I do if the condition occurs on my vehicle?

A1b: If a popping sound or grinding noise is heard, and/or you experience increased steering effort while operating the vehicle, stop the vehicle in a safe area at the earliest opportunity and contact your local Toyota dealer for assistance.

Q2: What is Toyota going to do?

A2: Toyota will send an owner notification to owners of vehicles which could have been repaired using the defective parts during service. Toyota will send the owner notification by late February. Owners will be requested to review their service records and identify if they have had a Power Steering Gear Assembly replaced on their vehicle between August 5, 2021 and February 18, 2022.

Q2a: What if I have NOT had my Power Steering Gear Assembly replaced between August 5, 2021 and February 18, 2022?

A2a: There is no further action required as your vehicle is not affected.

Q2b: What if I had my Power Steering Gear Assembly replaced between August 5, 2021 and February 18, 2022?

A2b: Toyota dealers will inspect the power steering gear assembly and if necessary, replace it **FREE OF CHARGE**.

Q2c: What if I'm not sure if I had my Power Steering Gear Assembly replaced between August 5, 2021 and February 18, 2022?

A2c: Toyota dealers will inspect the power steering gear assembly and if necessary, replace it **FREE OF CHARGE**.

Q3: Which vehicles may have received defective parts covered by this Equipment Recall?

A3: The following model and model year vehicles could have received a part covered by this Equipment Recall.

Model Name	Model Year
Tundra	2007-2021
Sequoia	2008-2022

Q4: *How long will the repair take?*

A4: The inspection will take approximately 45 minutes. If it is determined that your vehicle requires Power Steering Gear Assembly replacement it will take approximately 4-15 hours to complete depending on the vehicle configuration and inspection results. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

Q5: *How does Toyota obtain my mailing information?*

A5: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

Q6: *What if I have additional questions or concerns?*

A6: If you have additional questions or concerns, please contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

This notice applies to your vehicle:
[VIN]

URGENT EQUIPMENT RECALL

This is an important Safety Recall. The remedy will be performed **FREE OF CHARGE** to you.

IMPORTANT EQUIPMENT RECALL (*Remedy Notice*)

Potentially Defective Power Steering Gear Service Replacement Assemblies NHTSA Recall No. 21E-103

Dear (customer's First/Last name)

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in 151 Power Steering Gear Assembly Replacement Parts that could have been installed in any 2007-2021 Model Year Tundra vehicle or 2008-2022 Model Year Sequoia Vehicle after August 5, 2021.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner of a vehicle on which an involved steering gear assembly could have been installed if your vehicle has had a steering gear repair since August 5, 2021.

What is the condition?

If an involved service replacement part is installed in a vehicle, it can leak power steering fluid due to a manufacturing error. If a sufficient amount leaks, power steering assist can be suddenly lost. While manual steering remains functional, the loss of power steering assist may increase the steering effort needed and can increase the risk of a crash.

What will Toyota do?

If you had your Power Steering Gear Assembly replaced since August 5, 2021 or are unsure if the steering gear was replaced, any authorized Toyota dealer will inspect the power steering gear assembly and, if found to be involved, replace it **FREE OF CHARGE**.

What should you do?

If you have had your steering gear replaced since August 5th, 2021 (for example, as a part of a mechanical or collision repair), please contact any authorized Toyota dealer to schedule an appointment to have your vehicle inspected.

- ✓ To find a dealer near you, visit www.toyota.com/dealers.
- ✓ For more information on this and other Safety Recalls, including Frequently Asked Questions, visit www.toyota.com/recall. Input your full 17-digit Vehicle Identification Number (VIN) noted above to review information specific to your vehicle.
- ✓ If you require further assistance, you may contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

This is an important Equipment Recall

The inspection will take approximately 45 minutes. If it is determined that your vehicle requires steering gear assembly replacement, it will take approximately **4-15 hours to complete depending on vehicle configuration and inspection results**. However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

If you hear a popping sound or grinding noise, and/or you experience increased steering effort while operating the vehicle, stop the vehicle in a safe area at the earliest opportunity and contact your local Toyota dealer for assistance. If the vehicle is experiencing the condition described and you are unable to drive the vehicle to the dealership, please contact your local authorized Toyota dealer who will arrange for vehicle pickup.

What if you have not had your steering gear replaced since August 5th, 2021?

Toyota is sending notification to owners of vehicles which could have been repaired using an involved steering gear assembly replacement part. If you have owned your vehicle since August 5th, 2021 and **HAVE NOT** had your steering gear replaced since August 5th, 2021, there is no action required by you.

What if you are not the owner or operator of this vehicle?

If you are a vehicle lessor, Federal Law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you know the current owner or operator, please forward this letter to them.

If you would like to update your vehicle ownership or contact information, please visit <https://www.toyota.com/recall/update-info-toyota>. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at **1-888-327-4236 (TTY: 1-800-424-9153)**, or go to <http://www.safercar.gov>.

We have sent this notice in the interest of your continued satisfaction with our products. We sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

Toyota Motor Sales, USA

CUSTOMER CONTACT & VEHICLE DISCLOSURE FORM

This form is not applicable for new vehicles in dealership inventory and TCUV units.

This vehicle is involved in a Safety Recall. At this time, remedy parts are not available and the remedy has **NOT** been performed. I understand that the vehicle will need to be returned to an authorized Toyota dealer to have the remedy performed at **NO CHARGE** when the remedy is available.

Customer Signature _____

Toyota recommends that you register with the Toyota Owners Community at <http://www.toyota.com/owners/> and regularly check recall applicability using www.toyota.com/recall or www.safercar.gov. You will need to input your 17-digit Vehicle Identification Number (VIN).

VIN

Campaign Code

Model _____ Model Year _____

Customer Information

Customer Name	_____	Customer Email	_____
Customer Address	_____	Home Phone #	_____
	_____	Mobile Phone #	_____
	_____	Date	_____

Please provide this information so that Toyota or your dealer can notify you when the remedy becomes available. This information will only be used for campaign communications. If you'd like to update your preferred contact information in the future, visit www.toyota.com/ownersupdate or contact us at 1-888-270-9371.

Dealer Information

Dealer Name/Address	_____	Dealer Code	_____
	_____	Dealer Phone Number	_____
	_____	Dealer Staff Name	_____
	_____	Dealer Staff Signature	_____