



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 9, 2021

Ms. Linda Hou
President
American Chrome Company
518 W Crossroads Pkwy
Bolingbrook, MA 60440

NEF-107KL
21E-091

Subject: Hubcap Can Separate and Become Road Hazard

Dear Ms. Hou:

This letter serves to acknowledge American Chrome Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AMERICAN CHROME/MACK HUBCAP KIT/9999
AMERICAN CHROME/VOLVO HUBCAP KIT/9999

Mfr's Report Date: October 28, 2021

NHTSA Campaign Number: 21E-091

Components:

WHEELS:HUBCAP/COVER

Potential Number of Units Affected: 1,357

Problem Description:

American Chrome Company (ACC) is recalling certain One Piece Hub Cap Kits specifically for certain Volvo and Mack vehicles. Please see attached defect report for a full list of affected part numbers. The hubcap compression spring can cause the hubcap to separate.

Consequence:

A separated hubcap can create a road hazard, increasing the risk of a crash.

Remedy:

ACC will work with the affected vehicle manufacturers, to have the hubcap removed, free of charge. The recall began June 30, 2021. Owners may contact ACC at 1-630-685-2200.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

American Chrome Company's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement