



Arcimoto, Inc.

IMPORTANT SAFETY RECALL

November 22, 2021

Safety Recall: TRiO Failure of bolts connecting shock hoop to pivot plate
NHTSA Recall: 21E087

Dear <First name, Last name>:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Arcimoto has decided that there is a defect which relates to your TRiO kit. You are receiving this notice as a dealer that may have sold one or more of these kits.

! IMPORTANT !

- TRiO conversion kits are being recalled; the remedy is now available.
- You should contact customers that purchased a kit and help them schedule a service appointment.

Why is your equipment being recalled?

There are reports of the bolts connecting the shock hoop to the pivot plate failing. Since steering is a critical safety system and this safety issue can cause the unit to become inoperable or cause immediate loss of traction power, which would make the vehicle more difficult to control and increase the risk of a crash.

What will we do?

Owners will be notified by mail and instructed to contact Arcimoto or a dealer to schedule a service appointment to have their TRiO kits inspected and replaced if necessary, free of charge.

What should you do?

Please contact Arcimoto to schedule a service appointment.

Arcimoto, Inc.
2034 W. 2nd Avenue, Eugene, OR 97402 Tel: (541) 683-6293

Do you have questions?

If you have any questions or concerns, do not hesitate to contact Arcimoto. Arcimoto's main telephone number is 541-683-6293 or call Arcimoto Service and Product Support 541-780-0032.

If after contacting Arcimoto, you are still not satisfied that we have done our best to remedy this condition without charge, and within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 21E087.

We apologize for any inconvenience this recall may cause you.

Thank you for being an Arcimoto customer.

Sincerely,

Arcimoto, Inc.

Tel: (541) 683-6293

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