

Part 573 Safety Recall Report

21E-084

Manufacturer Name : Guangzhou Hengshang Network Technology

Submission Date : OCT 18, 2021

NHTSA Recall No. : 21E-084

Manufacturer Recall No. : NR



Manufacturer Information :

Population :

Manufacturer Name : Guangzhou Hengshang Network Technology

Number of potentially involved : 3,656

Address : Guangzhou Yaotai Road No 9 Hengshang
Guangzhou 00 510000

Estimated percentage with defect : 100 %

Company phone : 13450274753

Equipment Information :

Brand / Trade 1 : NINEO

Model : F2-H11

Part No. : Not applicable

Size : H11

Function : light bulb

Descriptive Information : Guangzhou Hengshang Network Technology, as the brand owner is recalling all the above-referenced LED headlamp replacement bulbs marketed and sold in the United States. The recall encompasses 3656 headlamp replacement bulbs marketed and sold in the United States for headlamp purposes. The recall does not apply to bulbs sold outside the United States.

Production Dates : MAR 08, 2018 - JUL 02, 2021

Description of Defect :

Description of the Defect : The equipment does not meet certain dimensional standards for replaceable light sources set by Standard No. 108, exceeds the luminous flux standards for replaceable light sources established by Standard No. 108, and is devoid of certain markings.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : The equipment may, in certain applications, create excessive glare or brightness for oncoming drivers. There are currently no known instances of crash caused by glare or brightness from the bulbs being recalled. However, there is still an increased risk of crash, injury or fire.

Description of the Cause : Excessive glare may result because luminous flux output exceed the luminous

flux limitations of FMVSS 108

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Guangzhou Hengshang Network Technology

Address : Guangzhou Yaotai Road No 9 Hengshang

Foreign States 510000

Country : China

Chronology :

On or about March 19, 2021, NHTSA informed NINEO that, based upon preliminary test results obtained by NHTSA of one model, certain deficiencies were noted which constituted possible noncompliances with FMVSS No. 108.

Testing agency:

CALCOAST-ITL

Lighting Technology

683 Thornton Street

San Leandro, CA 94577

Test date: 07 December 2020

Prepared for:

U.S. DEPARTMENT OF TRANSPORTATION

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE

Washington, D.C. 20590

FINAL REPORT 108-CAN-21-013

Description of Remedy :

Description of Remedy Program : The brand owner will send a recall notice to all U.S. based distributors of the above-referenced bulbs and to each U. S.-based customer who purchased these bulbs for whom it has the purchaser's contact information. The brand owner shall also publish a copy of the recall notice on a website it establishes for recall purposes. The brand owner will offer to replace the bulb with halogen headlamp bulbs that comply with FMVSS 108. To qualify for such replacement, a claimant must fill out a recall request form and provide proof of purchase and agree to return the recalled bulb. The brand owner will then have shipped the requisite number of halogen headlamp bulbs to the consumer along with a pre-paid shipping label for return of the LED bulbs.

How Remedy Component Differs from Recalled Component : The remedy is designed to ensure that the product not be used as a headlamp bulb.

Identify How/When Recall Condition was Corrected in Production : The brand owner has directed the manufacturer not to produce the above-referenced LED bulbs for headlamp usage in the United States.

Recall Schedule :

Description of Recall Schedule : The brand owner will send notices of the recall to the U.S. based distributors by no later than September 10, 2021 and to U.S. based purchasers for whom it has contact information by no later than September 10, 2021. The notification to purchasers will be via U.S. mail or e-mail. The brand owner will also maintain a website for purposes of providing notification about the recall and processing recall requests.

Planned Dealer Notification Date : SEP 10, 2021 - SEP 30, 2021

Planned Owner Notification Date : SEP 10, 2021 - SEP 30, 2021

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR
Address : NR
NR
Country : NR
Company Phone : NR

* NR - Not Reported