



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 14, 2021

Zhou Yu  
Guangzhou Hengshang Network Technology  
Guangzhou Yaotai Road No 9 Hengshang  
Guangzhou 510000

NEF-107KL  
21E-084

**Subject:** Excessively Bright Headlights/FMVSS 108

Dear Zhou Yu:

This letter serves to acknowledge Guangzhou Hengshang Network Technology's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

NINEO/F2-H11 LED HEADLAMP/9999

**Mfr's Report Date:** September 4, 2021

**NHTSA Campaign Number:** 21E-084

**Components:**

EXTERIOR LIGHTING:HEADLIGHTS:BULBS

**Potential Number of Units Affected:** 3,656

**Problem Description:**

Guangzhou Hengshang Network Technology (GHNT) is recalling certain Nineo F2-H11 replacement LED bulbs. The lights may be too bright, exceeding the maximum light output allowed which may adversely affect the vision of drivers. As such, these bulbs fail to comply with the requirements of Federal Motor Vehicles Standard number 108, "Lamps, Reflective Devices, and Associated Equipment."

**Consequence:**

Excessive glare or brightness to oncoming drivers increases the risk of a crash.

**Remedy:**

Nineo will provide a replacement halogen bulb, free of charge. Owner notification letters are expected to be mailed in September 2021. Owners may contact GHNT customer service at 1-345-027-4753 or Nineo customer service at 1-852-2709-9962.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).



Please ensure the following requirements are met:

The total number of products potentially containing the defect or noncompliance (49 CFR 573.6 (c)(3)).

**AMENDED 573 REQUIRED.**

The percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)). If less than 1%, amend your filing to state 1% and provide the actual calculated amount in the first product text box.

**AMENDED 573 REQUIRED.**

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

**AMENDED 573 REQUIRED.**

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Guangzhou Hengshang Network Technology's contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement