



Manufacturers of Trailer Hitches & Towing Products  
Distributors of Leading Trailer Hitch, Trailer Parts & Truck Accessory Lines

An ISO 9001:2015 Certified Company

## IMPORTANT SAFETY RECALL - NHTSA RECALL NO. 21E079

August 31, 2021

To: Retail Purchaser of a Rigid Hitch manufactured Tow Bar and Accessory Receiver

**Re: Voluntary Product Recall - Part Numbers DHB-4, DHB-6, DHB-8, & DHB-10**

This notice is sent to you in accordance with the National Highway Traffic and Motor Vehicle Safety Act.

Rigid Hitch has decided that a defect that relates to motor vehicle safety exists in the following part numbers DHB-4, DHB-6, DHB-8, & DHB-10 all units purchased between January, 2021 and August, 2021. This part was provided to you by one of our dealers and your purchase falls within the timeline affected.

**Part Number(s) affected**

DHB-4	4 inch Drop/Rise Tow Bar Accessory Receiver
DHB-6	6 inch Drop/Rise Tow Bar Accessory Receiver
DHB-8	8 inch Drop/Rise Tow Bar Accessory Receiver
DHB-10	10 inch Drop/Rise Tow Bar Accessory Receiver

**Problem identified**

During manufacturing the torch angle or temperature setting that was used to apply the weld may have been incorrect. This can cause the weld to fail, possibly causing loss of control, increasing the risk of a crash.

**What should you do**

If you have this Voluntary Product Recall form you have been contacted by the selling dealer or directly by Rigid Hitch, Inc. based on information that has been provided. The return of the product can be done with your original retail purchaser or can be handled directly by the manufacturer - Rigid Hitch, Inc.

**What will we do**

After receiving this form, we will be in contact with you to determine how you would like to handle the replacement of the affected part.

- All paperwork required for the return of the recalled item(s) to Rigid Hitch, Inc. will be provided.
- A refund will be issued by Rigid Hitch, Inc. once the recalled item(s) arrive at our office.



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We apologize for any inconvenience that this action places on you, our intentions are to help you in any way that we can to make our Voluntary Recall work as smoothly as possible. We are here to handle this situation in a prompt and efficient manner.

Quality manufacturing and product integrity have always been our highest standard and your confidence in us is of the utmost importance. We appreciate your business, and you may rest assured that our commitment to quality is unwavering. We will be manufacturing an enhanced version of this product soon.

Contact us:

<https://www.rigidhitch.com/recall>

Toll Free 800.624.7630 - please reference extension 265 - Les Narum our Associate Product Manager

If you believe that Rigid Hitch has failed to remedy this defect adequately or in a timely manner, you may contact NHTSA at: Administrator; National Highway Traffic Safety Administration; 1200 New Jersey Avenue, SE; Washington, DC 20590. Alternatively, you may call the DOT Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800424-9153) or go to [www.safercar.gov](http://www.safercar.gov).

A handwritten signature in black ink that reads "Scott Nielsen".

Scott Nielsen  
Product Manager - Rigid Hitch, Inc.