



Ricon Corporation
1135 Aviation Place
San Fernando, CA 91340

Phone: 818.267.3000
Fax: 818.962.1201
www.Wabtec.com

SAFETY RECALL NOTICE

August 27, 2021

RE: NHTSA Recall Number 21E-068

Dear [End User]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Ricon has decided that a noncompliance with Federal Motor Vehicle Safety Standard (FMVSS) 403 exists in the Ricon wheelchair lift installed in your vehicle.

- Your Ricon Wheelchair Lift is being recalled
- Please Contact Ricon Corporation to have the Wheelchair Lift remedied

WHAT IS BEING RECALLED:

This recall applies to approximately 1,877 Baylift platform lifts. The recall population includes all Baylift units produced between April 1, 2005 – April 22, 2020.

WHY IS THE BAYLIFT BEING RECALLED:

Ricon has found that when the outer barrier of the platform is fully deployed, it cannot withstand the minimum 1,600 pounds of force required under FMVSS 403. As a result, if the occupant's mobility device unexpectedly drives or pushes into the deployed outer barrier, there is an increased risk of injury to the lift occupant.

WHAT YOU AS THE OWNER/OPERATOR SHOULD DO:

Please call the Ricon Customer Service at (800) 322-2884, or email Ricon's Recall Coordinator, at gquimpe@Wabtec.com or by locating the nearest Ricon servicing dealer using the locator on the Ricon website – www.riconcorp.com

Ricon will update the outer barrier to add a side barrier support feature that will allow the fully deployed outer barrier to withstand the amount of force required by FMVSS 403. This update will be provided to you free of charge. This repair will take approximately 0.75 hours.

If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.



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Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Ricon Customer Service at (800) 322-2884.

We apologize for any inconvenience related to this issue.

Sincerely,

A handwritten signature in blue ink, appearing to read 'F. Golemis'. The signature is fluid and cursive, with a large initial 'F' and a long, sweeping tail.

Frank Golemis
Director of Engineering