



Ricon Corporation
1135 Aviation Place
San Fernando, CA 91340

Phone: 818.267.3000
Fax: 818.962.1201
www.Wabtec.com

SAFETY RECALL NOTICE

August 27, 2021

RE: NHTSA Recall Number 21E-068

Dear [OEM Customer]:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Ricon has decided that a noncompliance with Federal Motor Vehicle Safety Standard (FMVSS) 403 exists in the Ricon wheelchair lift installed in your vehicle.

WHAT IS BEING RECALLED:

This recall applies to approximately 1,877 Baylift model platform lifts. The recall population includes all Baylift units produced between April 1, 2005 – April 22, 2020.

WHY IS THE BAYLIFT BEING RECALLED:

Ricon has found that when the outer barrier of the platform is fully deployed, it cannot withstand the minimum 1,600 pounds of force required under FMVSS 403. As a result, if the occupant's mobility device unexpectedly drives or pushes into the deployed outer barrier, there is an increased risk of injury to the lift occupant. Ricon is not aware of any accidents or injuries related to this issue.

WHAT YOU AS THE VEHICLE MANUFACTURER SHOULD DO:

If you would like Ricon to notify your customers about this recall, please provide Ricon with a list of end users (owners/operators) that have purchased a Baylift in the date range provided above. Please provide name and contact information for each end user and the date on which the vehicle was manufactured.

Please provide this information by calling the Ricon Customer Service at (800) 322-2884, or email Ricon's Recall Coordinator, at gquimpe@Wabtec.com or by locating the nearest Ricon servicing dealer using the locator on the Ricon website – www.riconcorp.com

Ricon will work with end users to update the outer barrier to add a side barrier support feature that will allow the fully deployed outer barrier to withstand the amount of force required by FMVSS 403. This update will be provided free of charge.

If after attempting to have your vehicle repaired you believe you have not been able to have your vehicle remedied within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.



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Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Ricon Customer Service at (800) 322-2884.

We apologize for any inconvenience.

Sincerely,

A handwritten signature in blue ink, appearing to read 'F. Golemis'. The signature is stylized and cursive.

Frank Golemis
Director of Engineering