



***** IMPORTANT SAFETY RECALL *****
NHTSA Recall No. 21E-060
Cummins Campaign #C2460

August 20, 2021



Engines eligible for Cummins Campaign #C2460

Engine Serial Number	Vehicle Model	Vehicle Identification Number
74785705		
[REDACTED]		[REDACTED]
[REDACTED]		[REDACTED]
[REDACTED]		[REDACTED]
[REDACTED]		[REDACTED]
[REDACTED]		[REDACTED]
[REDACTED]		[REDACTED]
[REDACTED]		[REDACTED]
[REDACTED]		[REDACTED]
[REDACTED]		[REDACTED]
[REDACTED]		[REDACTED]
[REDACTED]		[REDACTED]



***** IMPORTANT SAFETY RECALL *****
NHTSA Recall No. 21E060
Cummins Campaign #C2460

August 20, 2021

Dear Cummins Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Cummins Inc. has decided that a defect which relates to motor vehicle safety exists in certain Cummins L9 engines manufactured between September 24, 2018 and June 22, 2021 and installed in transit buses.

This notice applies to your engine(s)/vehicle(s) listed on the enclosed table.

WHAT IS THE PROBLEM?

Under certain conditions, the engine tailpipe exhaust may intermittently contain excessive ammonia. Persons around the vehicle may smell ammonia. Exposure to ammonia at elevated concentrations may cause personal injury.

WHAT ARE WE DOING ABOUT THE PROBLEM?

Cummins has released field Safety Campaign #C2460 L9 MY21 Transit Bus Calibration Safety Campaign to correct this condition by recalibrating the Engine Control Module. This campaign is currently available at Cummins Distributors and authorized Warranty Dealers. The repair will be completed free of charge and most applications will require approximately 1 hour to complete.

WHAT SHOULD YOU DO?

Contact the nearest Cummins Distributor or authorized Warranty Dealer to arrange to have this campaign performed on your engine. The distributor or dealer will work with you to schedule the best date to complete this repair.

In the meantime, Cummins advises you to avoid running the engine in confined spaces, such as in a service garage bay, without adequately venting the vehicle's exhaust.

Federal law requires vehicle lessors receiving this recall notice to forward a copy of this notice to the lessee within ten (10) days. Also, it is a violation of Federal law for a dealer to deliver a new vehicle or equipment covered by this recall notice under a sale or lease until the defect has been remedied.



If you previously paid to have this recall performed on your vehicle, you may be eligible for reimbursement. Please contact Cummins Care at the number below for more information.

WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800-CUMMINS (1-800-286-6467), or visit our website at care.cummins.com.

If you have a complaint relative to this recall, you may report it to the following:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have not registered your Cummins product, please complete the enclosed registration card or register your product at <https://prodreg.cummins.com/prodreg#/webform/contactInfo>.

If you are no longer the owner of the engine(s) or vehicle(s) listed on the enclosed table, please forward this notice to the new owner or provide the new owner's contact information to Cummins so that we can notify them of this recall.

Cummins is taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Campaign Administrator
Cummins Inc.