



**\*\*\* IMPORTANT SAFETY RECALL \*\*\***  
**NHTSA Recall No. 21E-060**

July 02, 2021

New Flyer Industries  
711 Kernaghan Avenue  
Winnipeg, MB R2C 3T4

Dear Cummins OEM Customer:

We are writing to inform you that Cummins Inc. has determined that a safety-related defect exists in certain EPA MY 2021 L9 engines that were manufactured between September 24, 2018 and June 22, 2021. Cummins has initiated a recall of the subject engines. Our records indicate that some of these engines have been shipped to you.

A copy of Cummins' initial Part 573 Defect Notification report is enclosed. This notification was submitted to the National Highway Traffic Safety Administration (NHTSA) on June 29, 2021. As more fully described in the Defect Notification, the engine tailpipe exhaust may intermittently contain excessive ammonia, which may increase the risk of personal injury.

Enclosed is a list of Engine Serial Numbers for affected engines that our records indicate were shipped to your plants. For engines installed in vehicles that have left your control, we encourage you to make a safety defect determination in accordance with 49 USC 30118 *et seq.* and, as appropriate, to submit a Defect Notification to NHTSA in accordance with 49 CFR Part 573. Cummins will conduct the recall, including notifying owners pursuant to 49 CFR Part 577, performing the remedy, and submitting quarterly status reports to NHTSA. Cummins is requesting that you provide the associated vehicle model identification, VINs and owner contact information to facilitate owner notification. Please work with your Cummins account team leader to ensure that the requested information is provided to Cummins as soon as possible.

Cummins is finalizing the remedy (a new calibration) to address this condition. Availability of this calibration and Cummins' plan for support to update engines/vehicles still in your inventory will be communicated separately. Please contact your Cummins OEM Customer Quality representative for more information. Please note that Federal law prohibits delivery of these engines, or vehicles equipped with these engines, under a sale or lease until this condition has been remedied.

Cummins will conduct a safety campaign to remedy the issue with a new engine calibration.

Cummins apologizes for this inconvenience, but we are initiating this action in the interest of our customers' safety and satisfaction with our products. Thank you for your assistance.

Cummins Inc.  
500 Jackson Street, MC 60621  
Columbus, IN 47201 USA



Please confirm receipt of this communication.

Sincerely,

[Redacted signature]

[Redacted name]

OEM Account Manager

Cummins Inc.  
500 Jackson St  
Columbus, Indiana 47201

Enclosures:

1. Cummins Part 573 Defect Notification
2. List of Engine Serial Numbers.