



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 27, 2021

Rex Willett
President
R.C. WILLETT COMPANY INC.
3040 Leverage Rd.
Cedar Falls, IA 50613

NEF-107KL
21E-056

Subject: Stove Saddle Valves may Leak Gas

Dear Rex Willett:

This letter serves to acknowledge R.C. WILLETT COMPANY INC.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NORTHSTAR ARROW/3 BURNER STOVE/9999

Mfr's Report Date: June 23, 2021

NHTSA Campaign Number: 21E-056

Components:

EQUIPMENT:APPLIANCE:OVEN/STOVE/COOKTOP

Potential Number of Units Affected: 6

Problem Description:

R.C. Willett Company Inc. (R.C. Willett) is recalling certain NorthStar 8.5 Arrow U truck campers, equipped with Dometic S31, R1731, and R2131 3-burner slide in stoves. The saddle valve securing bolt may be over tightened, possibly damaging the o-ring seal and causing a continuous gas leak.

Consequence:

A gas leak can increase the risk of a fire.

Remedy:

Dealers will install a remedy kit of gaskets, washers, thread locker bolts, and two round orange labels, free of charge. Owner notification letters are expected to be mailed August 1, 2021. Owners may contact R.C. Willett customer service at 1-319-233-3461.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section.

AMENDED 573 REQUIRED.

As required in Part 573.6, please amend the chronology to provide a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt. If claim count exceeds 10 claims, please provide the total number of claims, and a receipt date range for those claims.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

R.C. WILLETT COMPANY INC.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement