



IMPORTANT SAFETY RECALL NOTICE

Product Recall

Tepui Hybox, Tepui Hybox Wedge, Thule Tepui HyBox, and Thule Tepui HyBox Wedge rooftop tents

Dear Thule Partner,

The Thule Group has determined that a safety defect exists in the Tepui Hybox, Tepui Hybox Wedge, Thule Tepui HyBox and Thule Tepui HyBox Wedge rooftop tents manufactured between January 1, 2018 through April 28, 2021. Accordingly, we are initiating a recall in conjunction with NHTSA to address this issue.

At the Thule Group we take quality very seriously and product safety is our top priority. Unfortunately, we have identified an issue with the identified rooftop tents where, when exposed to certain environmental and driving conditions, there is a risk of the tent becoming partly or fully detached from the vehicle's roof, which could cause a vehicle crash or injure nearby pedestrians.



Thule Tepui HyBox
901100



Thule Tepui HyBox Wedge
901110

Tepui HyBox Wedge
8001HB203



Tepui HyBox Black
8001HB103



Tepui HyBox White
8001HB112

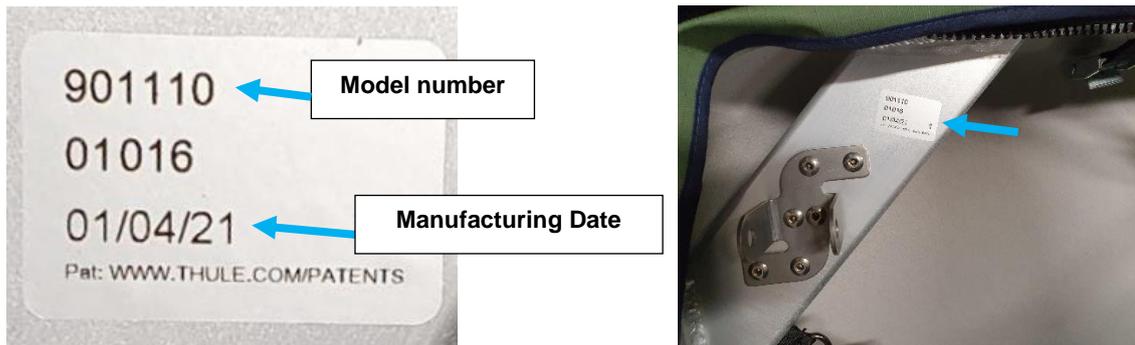
Above is a representative photo of the Tepui Hybox, Tepui Hybox Wedge, Thule Tepui HyBox, and Thule Tepui HyBox Wedge.

Owners will be notified by mail about the recall and will be instructed to contact Thule directly to:

Thule Group»

1. return the recalled rooftop tents; and
 2. receive a full refund or replacement rooftop tent.
- There are no costs to owners for this recall.

Below is a picture of the rooftop tent's product number and date code, which is located on the driver's side rear hinge for all Thule Tepui branded rooftop tents. For all Tepui branded rooftop tents, there is no date code sticker to reference.



The recalled products were manufactured between January 1, 2018 and April 28, 2021 and contain the following product numbers: **8001HB103, 8001HB112, 8001HB203, 901100 and 901110**

This recall is limited to the units with a manufactured date between January 1, 2018 through April 28, 2021. The recall does **not** affect any units produced on or after May 1, 2021.

What do we want you to do?

We kindly ask you to take the following immediate actions:



- As we advised on April 23, 2021, immediately stop your distribution and sale of the Thule Tepui HyBox and Thule Tepui HyBox Wedge, if you have not already done so.
- As we advised on Monday, May 10, 2021 immediately stop your distribution and sale of Tepui Hybox and Tepui Hybox Wedge, if you have not already done so.
- Compile a list of your customers' contact information (name and address or email) for individuals that have purchased a Thule Tepui HyBox, Thule Tepui HyBox Wedge, Tepui HyBox or Tepui HyBox Wedge so that Thule can instruct them on the recall. Please Email the customer information to hybox-AM@thule.com.
- If you are not willing or cannot share the consumer information, we ask that you provide us with the contact information for a point person at your store who will be responsible to assist us with this process. We will send pre-paid postage envelopes / consumer letters for you to address and mail to your customer free of charge.
- Contact customer service to have any in store or warehouse recalled units sent back to Thule free of charge.
- Consumers should be directed to:
 - www.thule.com/hyboxrecall for full details and registration for replacement product; or
 - given our dedicated (toll free) telephone number: 1-855-216-7375, 8am to 5pm EST.
- NHTSA requires us to display the enclosed poster in a conspicuous location within each retailer location for 120 days.
- **We note that it is a violation of Federal Law for any retailer to sell, offer for sale, or distribute any product covered by this recall. Substantial civil penalties apply to violations of this law.**

The public announcement of this recall will be scheduled to go on our website on May 13, 2021

Please be aware that you, as our partner, will not accrue any costs for this recall.

If you have any additional inquiries please do not hesitate to visit Thule's website www.thule.com/hyboxrecall or contact Thule Customer Service.

We sincerely thank you for your co-operation and we apologize for any inconvenience.

Best regards,

Lauren Thomas
Director of Quality
Region Americas