

May 17, 2021

Lauren Thomas Director Quality Thule, Inc. 42 Silvermine Road Seymour, CT 06483

Subject: Rooftop Tent May Detach

Dear Lauren Thomas:

This letter serves to acknowledge Thule, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: TEPUI/HYBOX/9999 TEPUI/HYBOX WEDGE/9999 THULE TEPUI/HYBOX/9999 THULE TEPUI/HYBOX WEDGE/9999

Mfr's Report Date: May 12, 2021

NHTSA Campaign Number: 21E-045

Components: EQUIPMENT

Potential Number of Units Affected: 738

Problem Description:

Thule, Inc. (Thule) is recalling certain Thule Tepui Hybox Tepui Wedge part number 901110, Thule Tepui Hybox part number 901100, Tepui Hybox wedge part number 8001HB203, and Tepui Hybox part number 8001HB103 and 8001HB112 rooftop tents. The rooftop tent shell may crack at the point where the mounting rails attach and detach from the vehicle.

Consequence:

A detached rooftop tent may become a road hazard, increasing the risk of a crash.

Remedy:

Thule will provide a refund or replacement rooftop tent, free of charge. Owner notification letters are expected to be mailed May 13, 2021. Owners may contact Thule customer service at 1-855-216-7375.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107KL 21E-045

We have received Thule's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please ensure the following requirements are met:

Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components involved in this recall. This information should be provided in an amended 573 in the "Involved Components" section. AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Thule, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,

flare Andry,

Alex Ansley Chief, Recall Management Division Office of Defects Investigation Enforcement

