



Warranty Memo

Number: m2117	Revision:	Released Date: 08-Jul-2021
Interim Notification Regarding Pending Safety Campaigns C2423 and C2425 to address a concern with the fuel rail assembly on certain L9 and ISX12 Engines		Expiration Date (U.S. and Canada): 01-Oct-2021
		Expiration Date (International): 01-Oct-2021

Attention

Purpose

The purpose of this memo is to notify repair locations that Cummins Inc. is initiating interim end user notification mailings regarding a safety defect on certain L9 and ISX12 engines.

Discussion

Cummins Inc. has decided that a defect which relates to safety exists in certain L9 and ISX12 engines that were manufactured between January 2, 2017 and October 16, 2020 and installed in bus, school bus, emergency vehicle, recreational vehicle, generator set and marine applications. The fuel rail assembly may develop leaks, which may result in an undetected prolonged diesel fuel spray. A leak in the presence of an ignition source may increase the risk of fire.

Cummins has notified affected Original Equipment Manufacturers to which these engines have been shipped and has filed a Defect Notification with the U.S. National Highway Traffic Safety Administration for applicable engines. NHTSA has assigned this recall number 21E-032.

The Safety Campaigns are expected to be published on QuickServe Online in July, 2021 when the parts, special tooling and repair instructions are expected to be available. Safety Campaign Number C2423 will apply to on-highway units in the United States and Canada and Safety Campaign Number C2425 will apply to all other units. Cummins will contact end-user by mail when the Campaigns are published.

Action

Until the Safety Campaigns are available, for affected units that develop a leak, follow the repair identified in TSB210113. For units that are not leaking, distributors and dealers **must** wait until the appropriate Safety Campaigns are published on QSOL to effect any repairs.

Cummins expects to begin notifying owners on June 18, 2021 with interim letters informing them that the safety defect exists and that they will receive another notice when the repair is available. Cummins is advising customers to periodically check the fuel rail for signs of leaking and seek repairs if leaks are identified. If a leak occurs, the operator may see or smell diesel fuel and, in some cases, the check engine lamp may illuminate. A second notification will be sent to end users to inform them when the final remedy is available and provide instructions to schedule the recall for their engine. The second notifications are expected to mail during July 2021.

Customers and repair locations with questions may contact Cummins Care at 1-800-CUMMINS (1-800-286-6467).

Engine Family	Fuel System
All	All
Design Application	Market Application
All	All

Document History

Date	Details
2021-6-17	Document Created
2021-7-08	Update the Discussion

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