



## IMPORTANT SAFETY RECALL

**Recall ID 21E-020**

**This is an important Safety Recall**

**The remedy will be provided to you at no charge**

CURT Manufacturing, LLC

6208 Industrial Drive

Eau Claire, WI 54701

[www.curtmfg.com](http://www.curtmfg.com)

Dear CURT Ball & Pintle Hitch Distributors and Dealers:

CURT Manufacturing, LLC (CURT) has notified the Office of Defects Investigation (ODI) of the National Highway Transportation Administration (NHTSA) of a safety defect in certain CURT Ball & Pintle Hitches (CURT Part No. 48190 & 48200). Specifically, the upper jaw latch is higher than intended due to an out of position pivot hole on the pintle body. This condition limits engagement of the locking pawl and may allow the upper jaw to unlatch under load. If this condition exists, the towed vehicle may separate, increasing the risk of a crash. We need your cooperation in conducting a voluntary recall for these ball & pintle hitches. **We also ask that you confirm that you have received this notice, such as by an email confirmation.**

The affected ball & pintle hitches are marked as CURT Part No. 48190 or 48200.

Our records show that we have sold some of these affected ball & pintle hitches to you, and we need your cooperation and immediate attention to implement the recall process. Specifically:

- **You should first determine if you have any of the affected ball & pintle hitches and immediately stop sales. The affected ball mounts would have been purchased between November 1<sup>st</sup>, 2019 and July 31<sup>st</sup>, 2020. You should return all unsold affected ball & pintle hitches to CURT. Please contact CURT to make arrangements to return these affected ball & pintle hitches.**

CURT Product Support  
CURT Group  
6208 Industrial Drive  
Eau Claire, WI 54701  
Toll Free: 877-287-8634, Option #2  
[techsupport@curtgroup.com](mailto:techsupport@curtgroup.com)



- **Please let us know immediately if any of your customers has had a ball & pintle hitch failure or concern relating to this issue. Please provide this information to us, and we will contact you for more information.**
- **We need to immediately contact all retail (end-use) purchasers of the affected ball & pintle hitches to have them return their ball & pintle hitches and receive a replacement ball & pintle hitch product. To accomplish this:**
  - **Please provide us with the name, address and contact information for all retail customers who purchased one of the affected ball & pintle hitches.**
  - **Alternatively, if your company policy requires you to contact your retail customers directly, please do so immediately, and please let us know the number of customers you have contacted.**
  - **In addition to both of the above, please let us know if you have sold any affected ball & pintle hitches, but don't have information which identifies any of these customers, and how many affected ball & pintle hitches are involved.**

All retail customers should be directed to contact CURT directly as follows:

CURT Product Support  
CURT Group  
6208 Industrial Drive  
Eau Claire, WI 54701  
Toll Free: 877-287-8634, Option #2  
[techsupport@curtgroup.com](mailto:techsupport@curtgroup.com)

CURT will arrange for the affected ball & pintle hitch to be returned to us, with a replacement ball & pintle hitch sent directly to the retail customer.

Getting this done quickly is important to ensure the safety of our customers, and your immediate attention to this will be greatly appreciated. If you have any questions, please contact us for more information.

Thank you.

Sincerely,  
CURT Manufacturing, LLC