



IMPORTANT SAFETY RECALL – REMEDY AVAILABLE NOW

RECALL CAMPAIGN: #21-0029590-25625-10

RECALL DEFECT: READYLIFT LIFT KITS USING M18x130 - M18x150 CLASS 10.9 BOLTS

This notice applies to vehicle equipped with ReadyLIFT kits 44-1960, 44,2575-K, 44-5276, 44-2576LS, 67-2550, 69-2735, or 69-2736 for kits produced 09/01/2020 – 01/29/2021.

MARCH 2021

Dear ReadyLIFT Customer:

This notice is being sent to you in accordance with guidelines from the National Highway and Safety Transportation Administration under the National Traffic and Motor Vehicle Safety Act. ReadyLIFT Suspensions, Inc. has determined that a defect, which relates to motor vehicle safety, exists in certain ReadyLIFT lift kits. Your vehicle may be subject to this defect condition.

Why are we contacting you:

We understand that you may have purchased a ReadyLift product subject to this recall.

The reason for this notice:

ReadyLIFT identified an issue with a small sample of the M18 130MM - 150MM Class 10.9 bolts shearing during or shortly after installation. The bolts were not properly heat treated to achieve Class 10.9 strength. If a substandard bolt remains undetected, it could lead to loss of clamp load potentially resulting in separation of the suspension lower control arm, radius arm, relocation bracket, crossmember from the frame or chassis, which could potentially cause a loss of vehicle control. The separated components may also damage adjacent components including, but not limited to, suspension or body panel components and result in hazardous road debris.

What ReadyLIFT products are affected:

This following ReadyLIFT Lift Kits may contain the M18 bolt defect:

- | | | |
|----|-----------|---|
| 1. | 44-1960 | 6" LIFT KIT - DODGE/RAM 1500 - 2019-2021 |
| 2. | 44-2575-K | 7" LIFT KIT - FORD F-150 4WD W/ SST3000 SHOCKS 2015-2020 |
| 3. | 44-2576 | 7" LIFT KIT - FORD F-150 4WD W/ BILSTEIN REAR SHOCKS 2015-2020 |
| 4. | 44-2576LS | 7" LIFT KIT - FORD F-150 4WD W/ BILSTEIN REAR SHOCKS 2015-2020 |
| 5. | 67-2550 | RADIUS ARM BRACKET KIT – FORD SUPER DUTY 4WD 2005-2016 |
| 6. | 69-2735 | 3.5" SST LIFT KIT - FORD SUPER DUTY F250/F350 4WD (1-PC DRIVE SHAFT ONLY) 2017-2021 |
| 7. | 69-2736 | 3.5" SST LIFT KIT - FORD SUPER DUTY F250/F350 4WD (2-PC DRIVE SHAFT ONLY) 2017-2021 |

Any ReadyLIFT product using these bolts during this time frame should have new bolts installed. Replacement ReadyLIFT product will be supplied directly by ReadyLIFT free of charge and all removal & replacement labor will be covered by ReadyLIFT.

What you should do:

Please contact your local dealer/installation center immediately to schedule an appointment to have this important **free repair** performed as soon as possible.

What ReadyLift and your local dealer will do:

ReadyLift is taking active measures to replace hardware in all kits using 130MM, 140MM and 150MM Class 10.9 bolts. Any of the kits listed that have been installed between September 1, 2020 and January 29, 2021 should have the M18 bolts removed and replaced at the proper torque specifications. Repair kits are currently available from ReadyLIFT.

Expedited repair kits will be sent out to any dealer, installer, or consumer requesting a hardware kit assuming the kit meets the build criteria. Each repair kit will contain the appropriate 130MM, 140MM and/or 150MM bolts. Repair kits are as follows:

1. 44-1960 150MM (qty 4) – Front and Rear Crossmember to Frame Bolts
2. 44-2575-K 140MM (qty 4) – Front LCA Pivot Bolts, 150MM (qty 2) – Front Crossmember to Frame Bolts
3. 44-2576 140MM (qty 4) – Front LCA Pivot Bolts, 150MM (qty 2) – Front Crossmember to Frame Bolts
4. 44-2576LS 140MM (qty 4) – Front LCA Pivot Bolts, 150MM (qty 2) – Front Crossmember to Frame Bolt
5. 67-2550 130MM (qty 4) – Front Radius Arm Bracket Bolts
6. 69-2735 130MM (qty 4) – Front Radius Arm Bracket Bolts
7. 69-2736 130MM (qty 4) -- Front Radius Arm Bracket Bolts

How long will the repairs take?

The replacement M18 Class 10.9 hardware packs will be supplied directly by ReadyLIFT free of charge and all removal & replacement labor will be covered by ReadyLIFT. The inspection, removal, and replacement may take one or two hours depending on the kit.

If you need further assistance:

Please contact ReadyLIFT Customer Service at 800.549.4620 or support@readylift-ami.com to learn more or to locate a local dealer.

This notice was mailed to you according to our most current registration information. If you no longer own this vehicle, or if some of the contact information in this notice is incorrect, please contact your dealer to complete a transfer of ownership. Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you believe that ReadyLift has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C. 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or on the web go to www.safercar.gov.

We apologize for this inconvenience and assure you that we are committed to customer satisfaction and providing world-class products for riders to enjoy.

Sincerely,

ReadyLift Suspensions