

**Tom Bennett**

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**From:** ReadyLIFT Suspension, Inc. <marketing@readylift-ami.com>  
**Sent:** Tuesday, February 23, 2021 8:03 AM  
**To:** Tom Bennett  
**Subject:** TECHNICAL SERVICE BULLETIN #20210211 - READYLIFT SUSPENSION

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**\*\*Updated\*\* Technical Service Bulletin #20210211  
READYLIFT LIFT KITS USING M18x130 - M18x150 CLASS  
10.9 BOLTS FOR KITS PRODUCED  
09/01/2020 – 01/29/2021**

**ISSUE SUMMARY:**

ReadyLIFT identified an issue with a small sample of the M18 130MM - 150MM Class 10.9 bolts shearing during or shortly after installation. The bolts were not properly heat treated to achieve Class 10.9 strength. Any ReadyLIFT product using these bolts during this time frame should have new bolts installed. Replacement ReadyLIFT product will be supplied directly by ReadyLIFT free of charge and all removal & replacement labor will be covered by ReadyLIFT.

To learn more or to initiate a TSB claim, contact ReadyLIFT customer service at 800.549.4620 or support@readylift-ami.com.

**PRODUCTS / MODELS AFFECTED:**

This Technical Service Bulletin pertains to the following ReadyLIFT Lift Kits:

- **44-1960** 6" LIFT KIT - DODGE/RAM 1500 - 2019-2021
- **44-2575-K** 7" LIFT KIT - FORD F-150 4WD W/ SST3000 SHOCKS 2015-2020
- **44-2576** 7" LIFT KIT - FORD F-150 4WD W/ BILSTEIN REAR SHOCKS 2015-2020

- **44-2576LS** 7" LIFT KIT - FORD F-150 4WD W/ BILSTEIN REAR SHOCKS 2015-2020
- **67-2550** RADIUS ARM BRACKET KIT – FORD SUPER DUTY 4WD 2005-2016
- **69-2735** 3.5" SST LIFT KIT - FORD SUPER DUTY F250/F350 4WD (1-PC DRIVE SHAFT ONLY) 2017-2021
- **69-2736** 3.5" SST LIFT KIT - FORD SUPER DUTY F250/F350 4WD (2-PC DRIVE SHAFT ONLY) 2017-2021

**INSPECTION, DIAGNOSIS & SERVICE PROCEDURE**

ReadyLIFT is taking active measures to replace hardware in all kits using 130MM, 140MM and 150MM Class 10.9 bolts. Any of the kits listed that have been installed between September 1, 2020 and January 29, 2021 should have the M18 bolts removed and replaced at the proper torque specifications. Repair kits are currently available from ReadyLIFT. Expedited repair kits will be sent out to any dealer, installer, or consumer requesting a hardware kit assuming the kit meets the build criteria. Each repair kit will contain the appropriate 130MM, 140MM and/or 150MM bolts. Repair kits are as follows:

- **44-1960** 150MM (qty 4) – Front and Rear Crossmember to Frame Bolts
- **44-2575-K** 140MM (qty 4) – Front LCA Pivot Bolts\*, 150MM (qty 2) – Front Crossmember to Frame Bolts
- **44-2576** 140MM (qty 4) – Front LCA Pivot Bolts\*, 150MM (qty 2) – Front Crossmember to Frame Bolts
- **44-2576LS** 140MM (qty 4) – Front LCA Pivot Bolts\*, 150MM (qty 2) – Front Crossmember to Frame Bolt
- **67-2550** 130MM (qty 4) – Front Radius Arm Bracket Bolts
- **69-2735** 130MM (qty 4) – Front Radius Arm Bracket Bolts
- **6.9-2736** 130MM (qty 4) -- Front Radius Arm Bracket Bolts

For kits produced after January 29, 2021, a "QC INSPECTED" sticker has been placed on the packaging (see image) to indicate the product contains approved bolts. Prior to any kit installation on a vehicle, please examine the packaging and verify a QC sticker is on the box. In the event your inventory on hand DOES NOT HAVE A QC STICKER, please contact ReadyLIFT Customer Service to obtain a replacement hardware pack.

\* Alignment recommended after hardware replaced.



## **WARRANTY LABOR TIME**

The replacement M18 Class 10.9 hardware packs will be supplied directly by ReadyLIFT free of charge and all removal & replacement labor will be covered by ReadyLIFT.

- Inspect, remove, and replace for kits with bracket-to-frame components.  
Destroy and discard old bolts: 60 minutes
- Inspect, remove, replace, and alignment for kits with pivot components.  
Destroy and discard old bolts: 120 minutes

### **Hardware Pack for 44-1960**

Remove the 4 bolts from the vehicle (one at a time) and replace with the hardware sent. Retain any complimentary hardware including sleeves, shims, washers, etc.

This will require that the (4) 150MM bolts are replaced.

The bolts will look and feel like the bolts being replaced. Please make sure to contain the suspect bolts during this process.

Destroy and discard old hardware.



**Hardware Pack for  
44-2575-K  
44-2576  
44-2576LS**

Remove the 6 bolts from the vehicle (one at a time) and replace with the hardware sent. Retain any complimentary hardware including sleeves, shims, washers, etc.

Perform an alignment.

This will require that the (4) 140MM bolts and the (2) 150MM bolts are replaced.

The bolts will look and feel like the bolts being replaced. Please make sure to contain the suspect bolts during this process.

Destroy and discard old hardware.



**Hardware Pack for  
69-2735  
69-2736  
67-2550**

Remove the 4 bolts from the vehicle (one at a time) and replace with the hardware sent. Retain any complimentary hardware including sleeves, shims, washers, etc.

This will require that the (4) 130MM bolts are replaced.

The bolts will look and feel like the bolts being replaced. Please make sure to contain the suspect bolts during this process.

Destroy and discard old hardware.



For additional information or to start a service request, Contact Customer Service at 800-549-4620

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