

## **A CUMMINS FIELD CAMPAIGN**

**Please Deliver To:** Service Managers and Warranty Decision Makers

**FROM:** Cummins Global Warranty Administration Communications

**Subject:** B6.7N 500K Baud Calibration Safety Campaign

**Number:** C2409

**Date:** 18-Mar-2021

**Expires:** 03-Mar-2031 (U.S./Canada)  
03-Mar-2031 (International)

**Attention:** U.S. / Canadian Dealers  
U.S. / Canadian Distr./Branches and Div. Offices  
Worldwide distr./ branches and Div./Reg Offices (Automotive)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

### **DESCRIPTION:**

This Safety Campaign authorizes certified repair locations to recalibrate the ECM of certain B6.7N CM2380 B150B. Due to an Engine Control Module (ECM) calibration error, the engine may **not** properly limit engine torque or speed when requested by certain electronic controllers on the vehicle. If the request comes from certain electronic controllers that perform safety-related functions (e.g., Traction Control or Collision Avoidance), this condition may increase the risk of a crash. This Safety Campaign corrects the calibration error with a revision to the calibration. This Safety Campaign has been assigned recall number 21E-009 by the U.S. National Highway Traffic Administration.

### **ACTION:**

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** show as OPEN on QuickServe® Online for this field action.

**NOTE:** The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

- 1 All eligible engines require the latest ECM calibration. To obtain a calibration via QuickServe® Online (QuickServe® Online), enter the Engine Serial Number into QuickServe® Online, click on the Service tab, then Related Information, then click on the Calibration Downloads link and enter the requested information to obtain a Zip file to recalibrate the ECM. Recalibrate the ECM as described in Procedure 019-032 in the appropriate Service Manual on QuickServe® Online.
- 2 File one claim **only** for the applicable labor listed in this document. Provide documentation of the ECM calibration revision codes from before and after the recalibration in the claim narrative.

### **MATERIAL DISPOSITION:**

There are no materials involved in the field action.

### **REIMBURSEMENTS:**

#### **Parts:**

There are no parts covered in this field action.

**NOTE:** All SRTs listed are OPTIONAL. Select **ONLY** the appropriate SRTs for the repair performed. Claim **ONLY** SRTs 19-0G5 and Admin if the unit DID require an updated calibration. **Only** SRT 17-902 and Admin should be claimed if the unit DID **NOT** require calibration.

#### **Labor using applicable Access Code and Time:**

<b>SRT Code</b>	<b>Description</b>	<b>Time</b>
00-90X	Administrative Time - Open and Close Repair Order (Road Repairs)	
17-902	CAMPAIGN CHECK (OPTIONAL)	
19-0G5	ENGINE CONTROL MODULE CALIBRATION CODE - TRANSFER (CMI) (OPTIONAL)	

#### **Travel:**

Travel is covered under this field action. Towing is **not** covered under this field action.

#### **Other Claimables:**

Consumables are **not** covered under this field action.

**Claim Instructions:**

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: ..... 65  
Pay Code: ..... North America Distributor = X  
Pay Code: ..... North America Dealer = D  
Pay Code: ..... International Distributor = I  
Pay Code: ..... International Dealer = R  
Failure Code: ..... WEQPE7

Attachments  
c2409\_esn-list.xlsx