

Part 573 Safety Recall Report

21E-004

Manufacturer Name : Guangzhou Zhilan E-Commerce Co., Ltd

Submission Date : APR 13, 2021

NHTSA Recall No. : 21E-004

Manufacturer Recall No. : NR



Manufacturer Information :

Population :

Manufacturer Name : Guangzhou Zhilan E-Commerce Co., Ltd

Number of potentially involved : 25,059

Address : Room 228, Jinghau Business Center
No. 62, Jichang Road, Baiyun guang
zhou 00 10000

Estimated percentage with defect : 100 %

Company phone : 15111455886

Equipment Information :

Brand / Trade 1 : Auxbeam

Model : 70025550, 70024368, 70024210, 70024211, 88623538, 88623534, 88623537, 88623535, 88623539

Part No. : Not applicable

Size : 9004, 9005, 9006, 9007, 9012,

Function : Light bulb

Descriptive Information : Guangzhou Zhilan E-Commerce Co., Ltd as the brand owner is recalling all the above-referenced LED headlamp replacement bulbs marketed and sold in the United States. The recall encompasses 25,059 headlamp replacement bulbs marketed and sold in the United States for headlamp purposes. The recall does not apply to bulbs sold outside the United States.

Production Dates : AUG 01, 2016 - OCT 30, 2020

Description of Noncompliance :

Description of the Noncompliance : The equipment does not meet certain dimensional standards for replaceable light sources set by Standard No. 108, exceeds the luminous flux standards for replaceable light sources established by Standard No. 108, and is devoid of certain markings.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : The equipment may, in certain applications, create excessive glare or brightness for oncoming drivers potentially creating risk of crash and/or injury. There are currently no known instances of crash caused by glare or brightness from the bulbs being recalled.

Description of the Cause : Excessive glare may result because luminous flux output exceed the luminous flux limitations of FMVSS 108.

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On or about September 24, 2020, NHTSA informed Guangzhou that, based upon preliminary test results obtained by NHTSA of one model, certain deficiencies were noted which constituted possible noncompliances with FMVSS No. 108.

Description of Remedy :

Description of Remedy Program : : The brand owner will send a recall notice to all U.S. based distributors of the above-referenced bulbs and to each U. S.-based customer who purchased these bulbs for whom it has the purchaser's contact information. The brand owner shall also publish a copy of the recall notice on a website it establishes for recall purposes. The brand owner will offer to replace the bulb with halogen headlamp bulbs that comply with FMVSS 108. To qualify for such replacement, a claimant must fill out a recall request form and provide proof of purchase and agree to return the recalled bulb. The brand owner will then have shipped the requisite number of halogen headlamp bulbs to the consumer along with a pre-paid shipping label for return of the LED bulbs.

How Remedy Component Differs from Recalled Component : The remedy is designed to ensure that the product not be used as a headlamp bulb.

Identify How/When Recall Condition was Corrected in Production : The brand owner has directed the manufacturer not to produce the above-referenced LED bulbs for headlamp usage in the United States.

Recall Schedule :

Description of Recall Schedule : The brand owner will send notices of the recall to the U.S. based distributors by no later than February 5, 2021 and to U.S. based purchasers for whom it has contact information by no later than February 28, 2021. The notification to purchasers will be via U.S. mail or e-mail. The brand owner will also maintain a website for purposes of providing notification about the recall and processing recall requests.

Planned Dealer Notification Date : JAN 25, 2021 - FEB 05, 2021

Planned Owner Notification Date : FEB 01, 2021 - FEB 26, 2021

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported