



Date: October 7, 2016  
To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager & Parts Manager, General Manager  
From: Audi Customer Protection  
Subject: Advance Notice Safety Recall 20W9 – Fuel Pump Flange

Audi has notified NHTSA and Transport Canada about the upcoming safety recall described in this letter.

<b>CODE</b>	20W9 Vehicles will be identified in ELSA and VIN lookup with the status <b>REPAIR NOT YET AVAILABLE</b> shortly.
<b>AFFECTED VEHICLES</b>	Certain 2009-2012 model year Audi Q5 Certain 2007-2012 model year Audi Q7
<b>RECALL DESCRIPTION</b>	The filter housing of the fuel pump (part of the fuel cap flange) may develop fine cracks/fissures resulting in a fuel leak or fuel smell. Leaking fuel, in the presence of an ignition source, may result in a fire.
<b>PRECAUTIONS</b>	If a fuel smell is detected in the vehicle, customers should immediately contact an authorized Audi dealer to have the vehicle inspected.
<b>CORRECTIVE ACTION</b>	Repair information will be provided to dealers when parts and repair instructions become available to support this recall. Dealers will clean the existing fuel pump flange and apply a butyl rubber band to the flange in order to protect the fuel pump.

**IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.**

**Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.**

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection