News Channel Update | Vans Customer Service and Parts

TO: Freightliner Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
Re: Recall Campaign Launch Notification Model 907 (Sprinter) Model Years 2019-2020 Replace Rear Axle Brake Calipers	DATE: December, 2021



IMPORTANT RECALL CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above

Daimler Vans USA, LLC

News Channel Update | Vans Customer Service and Parts

Freightliner Sprinter vans. Tr from customers. All affected Mercic certa EPB i hous hydra If the What We're Doing	the recall campaign will be vis d VINs will be flagged as "OPI cedes-Benz AG ("MBAG"), the ain Sprinter vehicles from pla is used frequently, then over sing that is connected to the aulic brake system which con- e condition is not addressed, SA is conducting a voluntary	Acce the rear axle brake calipers on approximately 113 MY20 sible on the www.safercar.gov website and may generate questions EN" in VMI. Background e manufacturer of Freightliner Sprinter Vans, has determined that on tform 907 (VS30) equipped with an electric parking brake (EPB), if the time, the rear axle brake caliper may leak brake fluid into the EPB rear axle service brake system. This could allow air to enter the uld lead to extended brake pedal travel and a different brake pedal feel. the risk of a crash could increase. recall. An Authorized Freightliner dealer will replace the rear brake		
Freightliner Sprinter vans. Tr from customers. All affected Issue Merco lssue hous hydra If the What We're Doing DVUS caliphic Caliphic	the recall campaign will be vis d VINs will be flagged as "OPI cedes-Benz AG ("MBAG"), the ain Sprinter vehicles from pla is used frequently, then over ing that is connected to the aulic brake system which con e condition is not addressed, SA is conducting a voluntary ers.	sible on the <u>www.safercar.gov</u> website and may generate questions EN" in VMI. Background e manufacturer of Freightliner Sprinter Vans, has determined that on tform 907 (VS30) equipped with an electric parking brake (EPB), if the time, the rear axle brake caliper may leak brake fluid into the EPB rear axle service brake system. This could allow air to enter the uld lead to extended brake pedal travel and a different brake pedal feel. the risk of a crash could increase.		
Issue certa EPB i hous hydra If the What We're Doing DVUS calip	eedes-Benz AG ("MBAG"), the ain Sprinter vehicles from pla is used frequently, then over ing that is connected to the aulic brake system which con e condition is not addressed, SA is conducting a voluntary ers.	e manufacturer of Freightliner Sprinter Vans, has determined that on tform 907 (VS30) equipped with an electric parking brake (EPB), if the time, the rear axle brake caliper may leak brake fluid into the EPB rear axle service brake system. This could allow air to enter the uld lead to extended brake pedal travel and a different brake pedal feel. the risk of a crash could increase.		
Issue certa EPB i hous hydra If the What We're Doing DVUS calip	ain Sprinter vehicles from pla is used frequently, then over sing that is connected to the aulic brake system which con e condition is not addressed, SA is conducting a voluntary ers.	tform 907 (VS30) equipped with an electric parking brake (EPB), if the time, the rear axle brake caliper may leak brake fluid into the EPB rear axle service brake system. This could allow air to enter the uld lead to extended brake pedal travel and a different brake pedal feel. the risk of a crash could increase.		
What We're Doing calip	ers.	recall. An Authorized Freightliner dealer will replace the rear brake		
Parts	s are available.			
Part				
	V	ehicles Affected		
Vehicle Model Year(s) Model Year 2019-2020				
Vehicle Model Sprinter, VS30, Platform 907				
	Ve	hicle Populations		
Total Recall 113				
Dealer Inventory 0				
Given this notice, it is <u>a vi</u>		dealer to sell or lease any <u>new</u> Sprinter vehicles in dealer inventory ion until the vehicle has been repaired.		
Loaner and der	monstrator vehicles may cor	ntinue to be driven, but must not be retailed until repaired.		
Additionally, given this not		al Law for rental companies to rent new Sprinter vehicles covered by this til the vehicle has been repaired.		
	Ne	xt Steps/Notes		
Customer Notification T	imeline An owner no	tification will be mailed in January, 2022		
AOMS/SOMS		recall may generate questions from your dealers. Please forward this our dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective DVUSA			
While we regret any i	nconvenience this may cause	e, we are determined to maintain a high level of vehicle quality and customer satisfaction.		

Daimler Vans USA, LLC

Recall Campaign Bulletin



ALL FREIGHTLINER CENTERS TO:

SUBJECT: Model 907 Sprinter, Model Year 2020 **Electric Parking Brake Rear Brake Calipers**

Mercedes-Benz AG ("MBAG"), the manufacturer of Freightliner vans, has determined that on certain Sprinter vehicles from platform 907 (VS30) equipped with an electrical parking brake(EPB), if the EPB is used frequently, then over time, the brake caliper of the rear axle may leak brake fluid into the housing of the electric parking brake that is connected to the rear axle service brake system. This could allow air to enter the hydraulic brake system which could lead to extended brake pedal travel and a changed brake pedal feel. If the condition is not addressed, the risk of a crash could increase. DVUSA is conducting a voluntary recall. An authorized Freightliner dealer will replace the rear brake calipers.

FREIGHTLINER

Prior to performing this Recall Campaign:

 Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.

 Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately **113** vehicles are involved.

Order No. V-RC-2021030006 This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

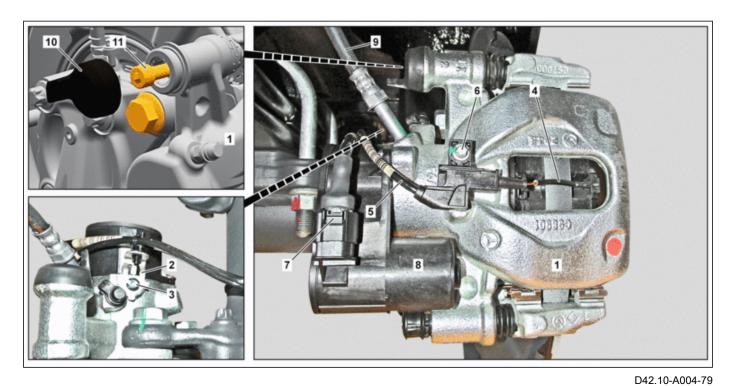
```
Reacil Campaign Bulletin
```

Recall Campaign Bulletin

Model 907, 910 with code B25 (Electric parking brake)

Category	Op. no.	Operation text	Time	Acc. no.	Code
L	02 1250	Operations: Replace 2 brake calipers of rear axle	2.3hrs	42 960 93	VS3BREPB
L	02 1586	Operations: Extra work for removing/installing 2 wheel and tire assemblies during installation with wheel lift dolly	0.2hrs	42 960 93	VS3BREPB
L	02 1285	Operations: Extra work for bleeding hydraulic brake system (after repair work) on veh. with manual transmission	0.1hr	42 960 93	VS3BREPB
L	02 1286	Operations: Perform brake test stand run	0.1hr	42 960 93	VS3BREPB
L	02 3282	Operations: Remove underfloor paneling (when working on veh.)	0.2hrs	42 960 93	VS3BREPB
L	02 3283	Operations: Remove lower engine compartment lining (when working on vehicle)	0.2hrs	42 960 93	VS3BREPB

Operation no. of the operation texts or standard texts and flat rates



- Brake caliper 1
- 2 Bracket
- 3 Screw
- 4 Electrical wiring harness
- 5 Electrical wiring harness

Actuator motor

6 7 Electrical connector

8

- Screw
- 9 Brake hose 10 Dust cap
- 11 Screw

Replace both rear-axle brake calipers, along with actuator motors of electric parking brake.

Replacement of wear or damaged parts must be invoiced separately.

⚠Danger	Risk of death caused by vehicle slipping or toppling off of the lifting platform.	Align vehicle between vehicle lift columns and position the four support plates at the vehicle lift support points specified by the vehicle manufacturer.	AS00.00-Z-0010-01A
<u> </u>	Risk of accident when commissioning the vehicle due to a lack of braking effect when the service brake is operated for the first time after repair work.	Before starting the engine, actuate brake pedal several times until pressure is built up and maintained in the brake system.	AS42.50-Z-0002-01A
▲Warning	Risk of injury . Skin or eye injuries may result when handling hot or glowing objects.	Wear protective gloves, protective clothing and safety glasses, if necessary.	AS00.00-Z-0002-01A
<u> </u>	Risk of poisoning from swallowing brake fluid. Risk of injury from skin and eye contact with brake fluid	Only pour brake fluid into suitable and appropriately marked containers. Wear protective clothing and eye protection when handling brake fluid.	AS42.50-Z-0001-01A
Topical note	Information on preventing damage to electronic components due to electrostatic discharge		AH54.00-P-0001-01A
Topical note	Notes on repairs to brake system		AH42.00-P-0003-01A
Topical note	Brake fluid notes		AH42.50-P-0001-01A
Topical note	Notes on self-locking nuts and bolts		AH00.00-N-0001-01A
Topical note	Notes on bleeding brake system		AH42.10-N-0002-01A
Topical note	Notes on carrying out repair work in the vehicle interior		AH68.00-N-0001-01S
4	Check		
1	Check, whether the vehicle is affected by the measure.	Affected vehicles: Replace brake calipers on rear axle (code: VS3BREPB, acc. no.: 42 960 93) Model 907.### ## as of 000025 up to 322015	SM42.10-D-0046-01AAA
			SM42.10-D-0046-01AAB
		i For authorized Mercedes-Benz service partners, only the entry in the Extended VEGA Application (EVA) system, in the "Current" tab, is decisive. An additional test of the affected vehicles in the workshop information system (WIS) or vehicle list is thereby not necessary.	

X	Remove		
2	Clean area surrounding cap of brake fluid reservoir.	Assembly cleaner	BR00.45-Z-1028-04A
3	Remove cap from brake fluid reservoir.		
4	Check fill level in brake fluid reservoir.	()) The fill level must not be above the maximum marking.	
		This prevents the brake fluid reservoir from overflowing when the brake pistons are pushed back.	
		If the fill level in brake fluid reservoir is too high, ↓	
		extract brake fluid. i Commercially available devices/ tools	
		Extraction bellows	
5	Move rear axle brake pads into assembly position.		
⊯ AR		Do not operate the service brake while "Move to assembly position" is shown. Otherwise, the spindle of the brake caliper (1) will be damaged.	AR42.10-D-1710-01TS
6 ⊯≂AR	Remove rear wheels.		AR40.10-D-1100TS
7	Remove electrical wiring harness from holder (2).		
8	Disconnect electrical wiring harness (4) from electrical wiring harness (5) to electrical connector.		
9	Remove electrical wiring harness (5) from brake caliper (1).	i To do this, remove screw (6).	
10	Disconnect electrical connector (7) from actuator motor (8).		
11 ₩ ≈ AR	Remove brake pads on rear axle.		AR42.10-D-1710TS
		i Reuse brakepads.	
12	Remove brake hose (9) on vehicle side.		
₩ AR			AR42.10-D-0023TS

14	Remove brake caliper (1).	i To do so, remove screw/bolt (11).	
		Replace bolt (11).	
		i	
		When replacing brake calipers (1),	
		only install brake calipers (1) from the same manufacturer and model	
		on an axle.	
4	Check		
15	Check brake hose (9) for damage.	If damage exists,	
		Replace brake hose (9) subject to	
		separate invoice.	
₩ĨAR			AR42.10-D-0023TS
16	Modify brake hose (9).		
⊯≊AR			AR42.10-D-0023TS
ж	Install		
17	Install new brake caliper (1).	i To do so, screw in new bolt (11).	
		Nm Screw/guide pin, brake caliper	BA42.10-N-1006-12TS
		to brake caliper support	
18	Install dust cap (10).		
19	Install brake hose (9) on vehicle side.		
₩ĨAR			AR42.10-D-0023TS
		i Do not yet bleed brake system.	
20	Install old brakepads of rear axle.		
₩ĨAR			AR42.10-D-1710TS
		i	
		Do not operate brake pedal yet.	
21	Connect electrical connector (7) to actuator motor (8).		
22	Attach electrical wiring harness (5)	i	
	to brake caliper (1).	Screw in bolt (6) to do this.	
		Mm Bolt, wiring harness for wear	BA42.10-N-1004-12TS
		indicator to brake caliper	
23	Connect electrical wiring harness		
	(4) with electrical wiring harness(5) to electrical connector.		
24	Install electrical wiring harness on		
	holder (2).		

25	Deactivate brake pad change		
20	mode.		
₩ĨAR			AR42.10-D-1710-01TS
		Whilst doing so, do not actuate service brake.	
		Otherwise, the spindle of the brake caliper (1) will be damaged.	
		caliper (1) will be darnaged.	
26	Bleed brake system.		AR42.10-D-0010TS
₩ AR			AR42.10-D-001015
27	Fit brake pads on rear axle.	i For this, depress brake pedal several times until the brake pads contact the brake disks.	
		Firm resistance should be noticeable at the brake pedal.	
28	Mount rear wheels.		
₩ AR			AR40.10-D-1100TS
	Update software / Reset counter		
29	Connect diagnostic system.		
₩ĨAD			AD00.00-D-2000-06TS
		i	
		It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system.	
20	Connect changing a quinmont		
30 ⊯≊AR	Connect charging equipment. Maintaining on-board electrical system voltage when performing test and diagnosis work on vehicle		AR54.10-D-1127TS
		During the entire work procedure a sufficiently large voltage supply must be provided for the vehicle's on-board electrical system. Otherwise any undervoltage that	
		occurs may damage the control units. i Follow the operating instructions for the charger.	
		i Use the charger to ensure that an adequate power supply (min. 12.5 V) is provided for the on- board electrical system battery.	
31	Update software for ESP [®] control unit.	i It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system.	

32	Reset actuator counter of electric parking brake.	i To do this, select the following menu items: Control units view → N30/4 - Electronic Stability Program (ESP [®]) → Adaptations → Teach-in processes → Resetting of 'Electric parking brake' counter	
		i It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system.	
33 ⊯≊AD	Disconnect diagnostic system.		AD00.00-D-2000-06TS
34 ⊯ ∽ AR	Remove charger from vehicle.		AR54.10-D-1127TS
4	Check		
35 ₩ AP	Perform brake test on test stand.		AP42.00-D-4290TS

Nm Rear axle brake caliper

Number	Designation		Model 907 except code IT5 (5.0 tonner)	
BA42.10-N-1004-12TS	Bolt, wiring harness for wear indicator to brake caliper	Nm	8	

Nm Rear axle brake caliper

Number	Designation		Model 907 except code IT5 (5.0 tonner)	
BA42.10-N-1006-12TS	Screw/guide pin, brake caliper to brake caliper support	Nm	34	

Repair materials

Number	Designation	Order number
BR00.45-Z-1028-04A	Assembly cleaner	A 000 986 56 01

Parts ordering note

Part no.	Designation	Quantity
A 000 989 08 07 11	Brake fluid (1L)	n. B.
	Parts scope, model 907	
A 907 423 82 00	Left brake caliper	n. B.
A 907 423 83 00	Right brake caliper	n. B.