



**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

Safety Recall: US: 20V-801

CAN: 2020-640

Safety Advisory: 21-392

January 11, 2021

**SAFETY ADVISORY 21-392**

«Dealer\_name»  
ATTN: Service Manager  
«Street»  
«Street\_2»  
«City», «State» «Zip»  
«Country»

Dear «Dealer\_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2021 Cougar Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for  
this recall***

It has been decided that the Solar Prep wiring to the 12VDC breakers located by the battery may not be connected to the protected side of the breaker. If this condition exists, it will lead to an increased risk of fire if an electrical short should occur on the unprotected circuit. If the wire leading to the Solar Prep experiences a short, there is an increased risk of fire and/or property damage. The vehicles included in the recall are:

**2021 Cougar Travel Trailers, Models: 22MLS, 22RBS, 25RDS, 26RBS,  
26RKS, 27RES, 29BHS, 30RKD, 31MBS, 32RLI, 34TSB**

**Serial Number Range: MV505097 - MV506397**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»	«VIN2»	«VIN3»	«VIN4»
«VIN5»	«VIN6»	«VIN7»	«VIN8»
«VIN9»	«VIN10»	«VIN11»	«VIN12»
«VIN13»	«VIN14»		

**-- Serial numbers with '\*' have been retail sold --**

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #21-392, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)  
cc. Transport Canada